

Uji validitas presepsi Rability (kehandalan)

Correlations

		x1	x2	x3	x4	x5	r total x1
x1	Pearson Correlation	1	.756*	.751*	.625	.696*	.921**
	Sig. (2-tailed)		.011	.012	.053	.025	.000
	N	10	10	10	10	10	10
x2	Pearson Correlation	.756*	1	.751*	.364	.696*	.867**
	Sig. (2-tailed)	.011		.012	.301	.025	.001
	N	10	10	10	10	10	10
x3	Pearson Correlation	.751*	.751*	1	.757*	.354	.858**
	Sig. (2-tailed)	.012	.012		.011	.316	.001
	N	10	10	10	10	10	10
x4	Pearson Correlation	.625	.364	.757*	1	.361	.733*
	Sig. (2-tailed)	.053	.301	.011		.305	.016
	N	10	10	10	10	10	10
x5	Pearson Correlation	.696*	.696*	.354	.361	1	.769**
	Sig. (2-tailed)	.025	.025	.316	.305		.009
	N	10	10	10	10	10	10
r total x1	Pearson Correlation	.921**	.867**	.858**	.733*	.769**	1
	Sig. (2-tailed)	.000	.001	.001	.016	.009	
	N	10	10	10	10	10	10

*. Correlation is significant at the 0.05 level (2-tailed).

** Correlation is significant at the 0.01 level (2-tailed).

Uji validitas presepsi Responsivnes (daya tanggap)

Correlations

		x6	x7	x8	x9	x10	r total x2
x6	Pearson Correlation	1	.813**	.830**	.716*	.448	.949**
	Sig. (2-tailed)		.004	.003	.020	.194	.000
	N	10	10	10	10	10	10
x7	Pearson Correlation	.813**	1	.726*	.338	.656*	.901**
	Sig. (2-tailed)	.004		.017	.340	.039	.000
	N	10	10	10	10	10	10
x8	Pearson Correlation	.830**	.726*	1	.642*	.298	.850**
	Sig. (2-tailed)	.003	.017		.045	.403	.002
	N	10	10	10	10	10	10
x9	Pearson Correlation	.716*	.338	.642*	1	.103	.671*
	Sig. (2-tailed)	.020	.340	.045		.778	.034
	N	10	10	10	10	10	10
x10	Pearson Correlation	.448	.656*	.298	.103	1	.640*
	Sig. (2-tailed)	.194	.039	.403	.778		.046
	N	10	10	10	10	10	10
r total x2	Pearson Correlation	.949**	.901**	.850**	.671*	.640*	1
	Sig. (2-tailed)	.000	.000	.002	.034	.046	
	N	10	10	10	10	10	10

** Correlation is significant at the 0.01 level (2-tailed).

* Correlation is significant at the 0.05 level (2-tailed).

Uji validitas presepsi Assurance (jaminan)

Correlations

		x11	x12	x13	x14	x15	r total x3
x11	Pearson Correlation	1	.664	.767**	.833**	.723	.925**
	Sig. (2-tailed)		.036	.010	.003	.018	.000
	N	10	10	10	10	10	10
x12	Pearson Correlation	.664*	1	.770**	.738*	.806**	.884**
	Sig. (2-tailed)	.036		.009	.015	.005	.001
	N	10	10	10	10	10	10
x13	Pearson Correlation	.767**	.770**	1	.745*	.582	.872**
	Sig. (2-tailed)	.010	.009		.013	.078	.001
	N	10	10	10	10	10	10
x14	Pearson Correlation	.833**	.738*	.745*	1	.602	.892**
	Sig. (2-tailed)	.003	.015	.013		.065	.001
	N	10	10	10	10	10	10
x15	Pearson Correlation	.723	.806**	.582	.602	1	.833**
	Sig. (2-tailed)	.018	.005	.078	.065		.003
	N	10	10	10	10	10	10
r total x3	Pearson Correlation	.925**	.884**	.872**	.892**	.833**	1
	Sig. (2-tailed)	.000	.001	.001	.001	.003	
	N	10	10	10	10	10	10

*. Correlation is significant at the 0.05 level (2-tailed).

** . Correlation is significant at the 0.01 level (2-tailed).

Uji validitas presepsi Empathy (Perhatian)

Correlations

		x16	x17	x18	x19	r total x4
x16	Pearson Correlation	1	.867**	.264	.512	.793**
	Sig. (2-tailed)		.001	.462	.130	.006
	N	10	10	10	10	10
x17	Pearson Correlation	.867**	1	.294	.642*	.848**
	Sig. (2-tailed)	.001		.410	.045	.002
	N	10	10	10	10	10
x18	Pearson Correlation	.264	.294	1	.607	.691*
	Sig. (2-tailed)	.462	.410		.063	.027
	N	10	10	10	10	10
x19	Pearson Correlation	.512	.642*	.607	1	.883**
	Sig. (2-tailed)	.130	.045	.063		.001
	N	10	10	10	10	10
r total x4	Pearson Correlation	.793**	.848**	.691*	.883**	1
	Sig. (2-tailed)	.006	.002	.027	.001	
	N	10	10	10	10	10

** . Correlation is significant at the 0.01 level (2-tailed).

*. Correlation is significant at the 0.05 level (2-tailed).

Uji validitas presepsi Tangibles (bukti fisik)

Correlations

		x20	x21	x22	x23	x24	r total x5
x20	Pearson Correlation	1	.111	-.167	-.190	.250	.013
	Sig. (2-tailed)		.760	.645	.598	.486	.972
	N	10	10	10	10	10	10
x21	Pearson Correlation	.111	1	.722*	.667*	.583	.813**
	Sig. (2-tailed)	.760		.018	.035	.077	.004
	N	10	10	10	10	10	10
x22	Pearson Correlation	-.167	.722*	1	.905**	.583	.876**
	Sig. (2-tailed)	.645	.018		.000	.077	.001
	N	10	10	10	10	10	10
x23	Pearson Correlation	-.190	.667*	.905**	1	.607	.920**
	Sig. (2-tailed)	.598	.035	.000		.063	.000
	N	10	10	10	10	10	10
x24	Pearson Correlation	.250	.583	.583	.607	1	.829**
	Sig. (2-tailed)	.486	.077	.077	.063		.003
	N	10	10	10	10	10	10
r total x5	Pearson Correlation	.013	.813**	.876**	.920**	.829**	1
	Sig. (2-tailed)	.972	.004	.001	.000	.003	
	N	10	10	10	10	10	10

*. Correlation is significant at the 0.05 level (2-tailed).

** . Correlation is significant at the 0.01 level (2-tailed).

Uji Reabilitas presepsi

Case Processing Summary

	N	%
Valid	10	66.7
Cases Excluded ^a	5	33.3
Total	15	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.968	24

Uji validitas Harapan Rability (kehandalan)

Correlations

		x1	x2	x3	x4	x5	total x1
x1	Pearson Correlation	1	.830**	.867**	.689*	.642*	.910**
	Sig. (2-tailed)		.003	.001	.028	.045	.000
	N	10	10	10	10	10	10
x2	Pearson Correlation	.830**	1	.745*	.488	.573	.815**
	Sig. (2-tailed)	.003		.013	.153	.084	.004
	N	10	10	10	10	10	10
x3	Pearson Correlation	.867**	.745*	1	.873**	.726*	.959**
	Sig. (2-tailed)	.001	.013		.001	.018	.000
	N	10	10	10	10	10	10
x4	Pearson Correlation	.689*	.488	.873**	1	.587	.822**
	Sig. (2-tailed)	.028	.153	.001		.075	.003
	N	10	10	10	10	10	10
x5	Pearson Correlation	.642*	.573	.726*	.587	1	.846**
	Sig. (2-tailed)	.045	.084	.018	.075		.002
	N	10	10	10	10	10	10
total x1	Pearson Correlation	.910**	.815**	.959**	.822**	.846**	1
	Sig. (2-tailed)	.000	.004	.000	.003	.002	
	N	10	10	10	10	10	10

** . Correlation is significant at the 0.01 level (2-tailed).

* . Correlation is significant at the 0.05 level (2-tailed).

Uji validitas harapan Responsivnes (daya tanggap)

Correlations

		x6	x7	x8	x9	x10	total x2
x6	Pearson Correlation	1	.778**	.756*	.469	.625	.830**
	Sig. (2-tailed)		.008	.011	.172	.053	.003
	N	10	10	10	10	10	10
x7	Pearson Correlation	.778**	1	.944**	.530	.848**	.948**
	Sig. (2-tailed)	.008		.000	.115	.002	.000
	N	10	10	10	10	10	10
x8	Pearson Correlation	.756*	.944**	1	.781**	.885**	.988**
	Sig. (2-tailed)	.011	.000		.008	.001	.000
	N	10	10	10	10	10	10
x9	Pearson Correlation	.469	.530	.781**	1	.667*	.740*
	Sig. (2-tailed)	.172	.115	.008		.035	.014
	N	10	10	10	10	10	10
x10	Pearson Correlation	.625	.848**	.885**	.667*	1	.908**
	Sig. (2-tailed)	.053	.002	.001	.035		.000
	N	10	10	10	10	10	10
total x2	Pearson Correlation	.830**	.948**	.988**	.740*	.908**	1
	Sig. (2-tailed)	.003	.000	.000	.014	.000	
	N	10	10	10	10	10	10

** . Correlation is significant at the 0.01 level (2-tailed).

* . Correlation is significant at the 0.05 level (2-tailed).

Uji validitas Harapan Assurance (jaminan)

Correlations

		x11	x12	x13	x14	x15	total x3
x11	Pearson Correlation	1	.806**	.493	.625	.602	.822**
	Sig. (2-tailed)		.005	.148	.053	.065	.004
	N	10	10	10	10	10	10
x12	Pearson Correlation	.806**	1	.719*	.645*	.738*	.912**
	Sig. (2-tailed)	.005		.019	.044	.015	.000
	N	10	10	10	10	10	10
x13	Pearson Correlation	.493	.719*	1	.557	.769**	.807**
	Sig. (2-tailed)	.148	.019		.094	.009	.005
	N	10	10	10	10	10	10
x14	Pearson Correlation	.625	.645*	.557	1	.905**	.860**
	Sig. (2-tailed)	.053	.044	.094		.000	.001
	N	10	10	10	10	10	10
x15	Pearson Correlation	.602	.738*	.769**	.905**	1	.924**
	Sig. (2-tailed)	.065	.015	.009	.000		.000
	N	10	10	10	10	10	10
total x3	Pearson Correlation	.822**	.912**	.807**	.860**	.924**	1
	Sig. (2-tailed)	.004	.000	.005	.001	.000	
	N	10	10	10	10	10	10

** . Correlation is significant at the 0.01 level (2-tailed).

* . Correlation is significant at the 0.05 level (2-tailed).

Uji validitas harapan Empathy (Perhatian)

Correlations

		x16	x17	x18	x19	total x4
x16	Pearson Correlation	1	.667*	.509	.722*	.845**
	Sig. (2-tailed)		.035	.133	.018	.002
	N	10	10	10	10	10
x17	Pearson Correlation	.667*	1	.764*	.667*	.855**
	Sig. (2-tailed)	.035		.010	.035	.002
	N	10	10	10	10	10
x18	Pearson Correlation	.509	.764*	1	.873**	.878**
	Sig. (2-tailed)	.133	.010		.001	.001
	N	10	10	10	10	10
x19	Pearson Correlation	.722*	.667*	.873**	1	.937**
	Sig. (2-tailed)	.018	.035	.001		.000
	N	10	10	10	10	10
total x4	Pearson Correlation	.845**	.855**	.878**	.937**	1
	Sig. (2-tailed)	.002	.002	.001	.000	
	N	10	10	10	10	10

* . Correlation is significant at the 0.05 level (2-tailed).

** . Correlation is significant at the 0.01 level (2-tailed).

Uji validitas Harapan Tangibles (bukti fisik)

Correlations

		x20	x21	x22	x23	x24	total x5
x20	Pearson Correlation	1	.893**	.716*	.783**	.547	.914**
	Sig. (2-tailed)		.001	.020	.007	.102	.000
	N	10	10	10	10	10	10
x21	Pearson Correlation	.893**	1	.802**	.606	.612	.894**
	Sig. (2-tailed)	.001		.005	.063	.060	.000
	N	10	10	10	10	10	10
x22	Pearson Correlation	.716*	.802**	1	.689*	.764*	.887**
	Sig. (2-tailed)	.020	.005		.028	.010	.001
	N	10	10	10	10	10	10
x23	Pearson Correlation	.783**	.606	.689*	1	.836**	.888**
	Sig. (2-tailed)	.007	.063	.028		.003	.001
	N	10	10	10	10	10	10
x24	Pearson Correlation	.547	.612	.764*	.836**	1	.827**
	Sig. (2-tailed)	.102	.060	.010	.003		.003
	N	10	10	10	10	10	10
total x5	Pearson Correlation	.914**	.894**	.887**	.888**	.827**	1
	Sig. (2-tailed)	.000	.000	.001	.001	.003	
	N	10	10	10	10	10	10

** . Correlation is significant at the 0.01 level (2-tailed).

* . Correlation is significant at the 0.05 level (2-tailed).

Uji Reabilitas harapan

Case Processing Summary

	N	%
Valid	10	13.7
Cases Excluded ^a	63	86.3
Total	73	100,0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.968	24

