

LAMPIRAN

Lampiran 1. Kuesioner Penelitian

PENGARUH KUALITAS LAYANAN, PERSEPSI HARGA DAN LOKASI TERHADAP KEPUASAN KONSUMEN PADA DISKUUPI CAFÉ SURABAYA

I. Petunjuk Pengisian

1. Berilah jawaban pada pertanyaan ini sesuai dengan pendapat Saudara dengan cara membuat tanda checklist (√) pada kolom yang tersedia. Pendapat Anda dinyatakan dalam skala 1 s/d 5 yang memiliki makna:

Sangat Setuju (SS) = 5

Setuju (S) = 4

Netral (N) = 3

Tidak Setuju (TS) = 2

Sangat Tidak Setuju (STS) = 1

2. Setiap pertanyaan hanya membutuhkan satu jawaban saja.
3. Mohon memberikan jawaban yang sebenarnya karena tidak akan mempengaruhi pekerjaan anda.
4. Setelah mengisi kuesioner mohon Saudara/Saudari berikan kepada yang menyerahkan kuesioner.
5. Terima kasih atas partisipasi Anda.

II. Identitas Responden

1. Nama :
2. Alamat :
3. Usia :
4. Jenis Kelamin :
 Laki-laki Perempuan
5. Pekerjaan : Pelajar Pegawai Swasta
 Wirausaha PNS
 Lainnya
6. Pendapatan : < 1.000.000
 1.000.000 – 3.000.000
 > 3.000.000

Variabel

1 Kualitas Pelayanan (X_1)

No	Pernyataan	SS	S	N	TS	STS
		5	4	3	2	1
1.	Karyawan Diskuupi cepat dan tepat dalam membuat pesanan					
2.	Kesigapan dalam menerima kritik dan saran konsumen					
3.	Karyawan Diskuupi menumbuhkan rasa percaya pada pelanggan dengan kemampuannya dalam melayani konsumen					
4.	Karyawan Diskuupi berupaya untuk memahami keinginan pelanggan					
5.	Karyawan Diskuupi berpakaian rapi					

No	Pernyataan	SS	S	N	TS	STS
		5	4	3	2	1
	dan menarik					

2 Persepsi Harga (X₂)

No	Pernyataan	SS	S	N	TS	STS
		5	4	3	2	1
1.	Harga yang ditawarkan Diskuupi sesuai dengan kualitas					
2.	Diskuupi menawarkan harga yang terjangkau					
3.	Harga yang di tawarkan Diskuupi mampu bersaing dengan pesaing lainnya					
4.	Harga yang ditawarkan Diskuupi sesuai dengan manfaat yang diberikan oleh produknya					

3 Lokasi (X₃)

No	Pernyataan	SS	S	N	TS	STS
		5	4	3	2	1
1.	Keamanan di sekitar Diskuupi terjamin					
2.	Akses yang mudah menuju lokasi Diskuupi					
3.	Lingkungan Diskuupi memberikan kenyamanan pada pelanggan					
4.	Ketersediaan lahan parkir Diskuupi memadai					

4 Kepuasan Konsumen (Y)

No	Pernyataan	SS	S	N	TS	STS
		5	4	3	2	1
1.	Saya puas berkunjung di Diskuupi					
2.	Saya puas dengan kinerja karyawan Diskuupi					
3.	Saya puas dengan produk dan pelayanan yang di tawarkan Diskuupi					
4.	Saya akan merekomendasikan Diskuupi pada teman dan keluarga saya					

<https://forms.gle/yE3SDXwkzCJGzC4D9>

Lampiran 2. Hasil Instrumen

Uji Validitas

VALIDITAS X 1

Correlations

		KP_1	KP_2	KP_3	KP_4	KP_5	TOTAL
KP_1	Pearson Correlation	1	.144	.374*	.608**	.221	.642**
	Sig. (2-tailed)		.447	.042	.000	.240	.000
	N	30	30	30	30	30	30
KP_2	Pearson Correlation	.144	1	.152	.276	.449*	.674**
	Sig. (2-tailed)	.447		.422	.140	.013	.000
	N	30	30	30	30	30	30
KP_3	Pearson Correlation	.374*	.152	1	.331	.206	.589**
	Sig. (2-tailed)	.042	.422		.074	.276	.001
	N	30	30	30	30	30	30
KP_4	Pearson Correlation	.608**	.276	.331	1	.408*	.747**
	Sig. (2-tailed)	.000	.140	.074		.025	.000
	N	30	30	30	30	30	30
KP_5	Pearson	.221	.449*	.206	.408*	1	.698**

Correlation						
Sig. (2-tailed)	.240	.013	.276	.025		.000
N	30	30	30	30	30	30
TOTAL Pearson						
Correlation	.642**	.674**	.589**	.747**	.698**	1
Sig. (2-tailed)	.000	.000	.001	.000	.000	
N	30	30	30	30	30	30

*. Correlation is significant at the 0.05 level (2-tailed).

** . Correlation is significant at the 0.01 level (2-tailed).

VALIDITAS X 2

Correlations

	PH_1	PH_2	PH_3	PH_4	PH_5
PH_1 Pearson Correlation	1	.601**	.680**	.347	.856**
Sig. (2-tailed)		.000	.000	.060	.000
N	30	30	30	30	30
PH_2 Pearson Correlation	.601**	1	.561**	.319	.795**
Sig. (2-tailed)	.000		.001	.086	.000
N	30	30	30	30	30
PH_3 Pearson Correlation	.680**	.561**	1	.379*	.827**
Sig. (2-tailed)	.000	.001		.039	.000
N	30	30	30	30	30
PH_4 Pearson Correlation	.347	.319	.379*	1	.647**
Sig. (2-tailed)	.060	.086	.039		.000
N	30	30	30	30	30
PH_5 Pearson Correlation	.856**	.795**	.827**	.647**	1
Sig. (2-tailed)	.000	.000	.000	.000	
N	30	30	30	30	30

** . Correlation is significant at the 0.01 level (2-tailed).

* . Correlation is significant at the 0.05 level (2-tailed).

VALIDITAS X 3

Correlations

		L_1	L_2	L_3	L_4	TOTAL
L_1	Pearson Correlation	1	.220	.252	.476**	.622**
	Sig. (2-tailed)		.243	.179	.008	.000
	N	30	30	30	30	30
L_2	Pearson Correlation	.220	1	.164	.525**	.684**
	Sig. (2-tailed)	.243		.386	.003	.000
	N	30	30	30	30	30
L_3	Pearson Correlation	.252	.164	1	.391*	.627**
	Sig. (2-tailed)	.179	.386		.033	.000
	N	30	30	30	30	30
L_4	Pearson Correlation	.476**	.525**	.391*	1	.840**
	Sig. (2-tailed)	.008	.003	.033		.000
	N	30	30	30	30	30
TOTAL	Pearson Correlation	.622**	.684**	.627**	.840**	1
	Sig. (2-tailed)	.000	.000	.000	.000	
	N	30	30	30	30	30

VALIDITAS Y

Correlations

		KP_1	KP_2	KP_3	KP_4	TOTAL
KP_1	Pearson Correlation	1	.248*	.332**	.313**	.518**
	Sig. (2-tailed)		.013	.001	.002	.000
	N	100	100	100	100	100
KP_2	Pearson Correlation	.248*	1	.474**	.287**	.411**
	Sig. (2-tailed)	.013		.000	.004	.000
	N	100	100	100	100	100
KP_3	Pearson Correlation	.332**	.474**	1	.331**	.414**
	Sig. (2-tailed)	.001	.000		.001	.000
	N	100	100	100	100	100
KP_4	Pearson Correlation	.313**	.287**	.331**	1	.477**
	Sig. (2-tailed)	.002	.004	.001		.000
	N	100	100	100	100	100
TOTAL	Pearson Correlation	.518**	.411**	.414**	.477**	1
	Sig. (2-tailed)	.000	.000	.000	.000	
	N	100	100	100	100	100

Lampiran 3. Uji Reabilitas

REALIBILITAS X 1

Reliability Statistics

Cronbach's Alpha	N of Items
.681	5

REALIBILITAS X 2

Reliability Statistics

Cronbach's Alpha	N of Items
.786	4

REALIBILITAS X 3

Reliability Statistics

Cronbach's Alpha	N of Items
.678	4

REALIBILITAS Y

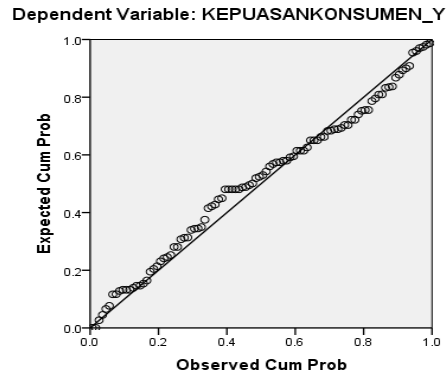
Reliability Statistics

Cronbach's Alpha	N of Items
.666	4

Lampiran 4. Uji Asumsi Klasik

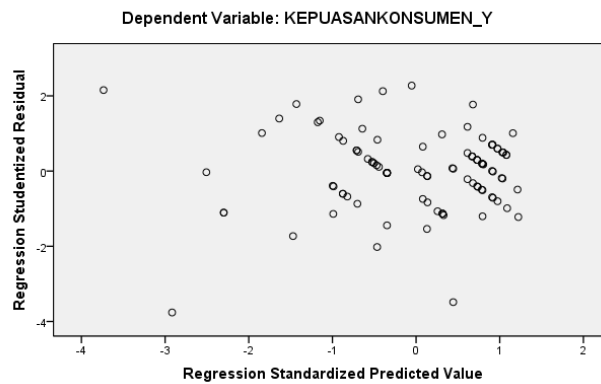
Uji Normalitas Data

Normal P-P Plot of Regression Standardized Residual



Uji Heteroskedastisitas

Scatterplot



Uji Multikolinieritas

Coefficients^a

Model	Collinearity Statistics	
	Tolerance	VIF
1 (Constant)		
KP (x1)	.316	3.169
PH (X2)	.290	3.446
L (X3)	.283	3.533

a. Dependent Variable: KEPUTUSANPEMBELIAN (Y)

Lampiran 5. Hasil Analisis Linier Berganda

Hipotesis Parsial (Uji t)

Coefficients^a

Model	Unstandardized Coefficients		Standardized Coefficients	t	Sig.
	B	Std. Error	Beta		
1 (Constant)	1.633	1.548		1.055	.294
KUALITASPELAYANAN_X1	.419	.103	.386	4.067	.000
PRESEPSIHARGA_X2	.268	.091	.290	2.930	.004
LOKASI_X3	.289	.120	.241	2.404	.018

a. Dependent

Variable:KEPUASANKONSUMEN_Y

Hipotesis Simultan (Uji F)

ANOVA^b

Model	Sum of Squares	Df	Mean Square	F	Sig.
1 Regression	4.516	3	1.504	24.041	.000 ^a
Residual	1.566	25	.063		

Total	6.082	28			
-------	-------	----	--	--	--

a. Predictors: (Constant), LOKASI_X3, KUALITASPELAYANAN_X1, PRESEPSIHARGA_X2

Koefisien Determinasi (R^2)

Model Summary^b

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate	Durbin-Watson
1	.862 ^a	.743	.712	.250	2.018

a. Predictors: (Constant), LOKASI_X3, KUALITASPELAYANAN_X1, PRESEPSIHARGA_X2

b. Dependent Variable: KEPUASANKONSUMEN_Y

TABULASI

Kualitas Pelayanan

NO RESPONDEN	PERNYATAAN					TOTAL SCORE	RATA- RATA SCORE
	1	2	3	4	5		
1	4	5	4	4	5	22	4.40
2	4	3	4	4	4	19	3.80
3	4	4	5	4	5	22	4.40
4	4	5	4	4	4	21	4.20
5	4	3	4	4	4	19	3.80
6	4	4	4	4	4	20	4.00
7	4	5	4	5	4	22	4.40
8	4	5	4	4	5	22	4.40
9	4	4	4	4	4	20	4.00
10	4	4	4	4	4	20	4.00
11	4	3	4	4	3	18	3.60
12	3	3	3	3	3	15	3.00
13	5	4	4	4	4	21	4.20

14	3	3	4	4	4	18	3.60
15	4	4	2	4	4	18	3.60
16	4	4	4	3	3	18	3.60
17	4	4	4	4	3	19	3.80
18	4	3	4	4	4	19	3.80
19	4	4	4	4	4	20	4.00
20	4	5	5	4	4	22	4.40
21	5	4	5	5	4	23	4.60
22	5	4	4	5	5	23	4.60
23	4	5	4	5	5	23	4.60
24	5	4	5	5	4	23	4.60
25	4	5	4	4	4	21	4.20
26	4	5	4	5	4	22	4.40
27	4	5	4	4	4	21	4.20
28	5	4	4	5	4	22	4.40
29	4	5	4	4	4	21	4.20
30	4	5	4	4	5	22	4.40
31	5	4	5	4	5	23	4.60
32	5	4	4	5	4	22	4.40
33	4	5	4	5	4	22	4.40
34	5	4	4	5	4	22	4.40
35	5	4	5	4	4	22	4.40
36	4	5	4	5	4	22	4.40
37	5	4	4	5	4	22	4.40
38	4	5	5	4	4	22	4.40
39	4	5	4	5	4	22	4.40
40	5	4	4	4	4	21	4.20
41	5	4	4	5	4	22	4.40

42	5	4	4	5	4	22	4.40
43	5	4	5	4	4	22	4.40
44	4	4	4	4	4	20	4.00
45	4	4	4	4	4	20	4.00
46	4	3	4	3	4	18	3.60
47	4	4	4	4	4	20	4.00
48	4	4	4	4	4	20	4.00
49	4	4	4	4	4	20	4.00
50	5	5	5	5	5	25	5.00
51	5	4	5	5	5	24	4.80
52	5	4	5	4	5	23	4.60
53	5	4	4	5	5	23	4.60
54	5	5	5	4	3	22	4.40
55	5	4	4	5	5	23	4.60
56	5	4	4	5	4	22	4.40
57	5	5	4	5	4	23	4.60
58	5	5	5	4	5	24	4.80
59	5	5	4	5	4	23	4.60
60	5	4	4	5	5	23	4.60
61	5	4	5	5	5	24	4.80
62	3	4	4	4	4	19	3.80
63	5	5	4	4	4	22	4.40
64	4	5	5	4	5	23	4.60
65	5	4	5	4	5	23	4.60
66	4	5	5	4	5	23	4.60
67	5	4	5	5	4	23	4.60
68	5	5	5	5	4	24	4.80
69	4	5	4	5	4	22	4.40

70	5	5	4	5	5	24	4.80
71	4	5	4	4	5	22	4.40
72	3	4	4	4	4	19	3.80
73	4	4	4	4	4	20	4.00
74	4	4	3	4	4	19	3.80
75	4	4	4	4	4	20	4.00
76	4	4	2	4	4	18	3.60
77	5	3	4	5	5	22	4.40
78	4	4	2	4	4	18	3.60
79	5	5	3	5	3	21	4.20
80	4	4	4	4	4	20	4.00
81	4	4	3	4	3	18	3.60
82	5	4	5	5	4	23	4.60
83	3	3	3	3	3	15	3.00
84	5	4	4	5	4	22	4.40
85	4	5	4	3	4	20	4.00
86	4	4	4	4	3	19	3.80
87	3	3	4	4	4	18	3.60
88	5	4	3	4	4	20	4.00
89	4	4	4	4	4	20	4.00
90	4	4	3	4	4	19	3.80
91	4	5	4	5	3	21	4.20
92	3	3	3	3	3	15	3.00
93	4	4	4	3	3	18	3.60
94	4	4	4	3	3	18	3.60
95	5	5	4	4	4	22	4.40
96	4	4	4	4	4	20	4.00
97	4	4	4	4	4	20	4.00

98	4	4	4	4	4	20	4.00
99	4	4	3	3	4	18	3.60
100	4	4	2	2	3	15	3.00
TOTAL	430	420	403	422	407	2082	416.40
RATA-RATA	4.3	4.2	4.03	4.22	4.07	20.82	4.16

Presepsi Harga

NO RESPONDEN	PERNYATAAN				TOTAL SCORE	RATA RATA SCORE
	1	2	3	4		
1	4	4	5	4	17	4.25
2	4	4	4	4	16	4.00
3	5	4	4	4	17	4.25
4	3	4	4	4	15	3.75
5	4	5	4	5	18	4.50
6	3	2	3	4	12	3.00
7	5	5	4	5	19	4.75
8	4	5	4	5	18	4.50
9	5	4	5	5	19	4.75
10	4	5	4	5	18	4.50
11	4	4	4	4	16	4.00
12	3	4	4	5	16	4.00
13	3	4	4	4	15	3.75
14	4	4	4	4	16	4.00
15	4	4	4	4	16	4.00
16	4	4	4	4	16	4.00
17	2	2	2	3	9	2.25

18	5	5	5	3	18	4.50
19	3	3	4	5	15	3.75
20	5	4	5	5	19	4.75
21	4	4	4	4	16	4.00
22	5	4	4	5	18	4.50
23	3	3	3	3	12	3.00
24	5	4	5	5	19	4.75
25	5	5	4	4	18	4.50
26	5	4	5	5	19	4.75
27	4	4	5	4	17	4.25
28	4	4	4	3	15	3.75
29	3	4	4	3	14	3.50
30	3	4	4	5	16	4.00
31	5	5	4	5	19	4.75
32	2	2	2	3	9	2.25
33	4	4	4	4	16	4.00
34	2	3	3	3	11	2.75
35	5	5	5	5	20	5.00
36	3	3	3	4	13	3.25
37	4	5	4	5	18	4.50
38	4	4	4	5	17	4.25
39	4	4	4	4	16	4.00
40	5	4	4	5	18	4.50
41	4	4	5	5	18	4.50
42	5	5	4	4	18	4.50
43	5	5	5	5	20	5.00
44	5	4	4	5	18	4.50
45	3	3	3	4	13	3.25

46	5	4	5	5	19	4.75
47	5	5	4	5	19	4.75
48	5	4	5	4	18	4.50
49	3	3	3	4	13	3.25
50	5	5	5	4	19	4.75
51	5	5	5	4	19	4.75
52	5	5	5	4	19	4.75
53	5	4	5	4	18	4.50
54	3	3	3	4	13	3.25
55	5	5	4	5	19	4.75
56	5	4	5	4	18	4.50
57	5	4	5	4	18	4.50
58	5	5	4	5	19	4.75
59	4	5	4	5	18	4.50
60	5	5	5	4	19	4.75
61	4	5	5	4	18	4.50
62	3	3	3	3	12	3.00
63	4	5	4	5	18	4.50
64	4	5	4	5	18	4.50
65	4	5	4	5	18	4.50
66	5	5	4	5	19	4.75
67	5	4	4	5	18	4.50
68	4	4	4	5	17	4.25
69	5	4	5	4	18	4.50
70	4	4	4	5	17	4.25
71	5	4	4	5	18	4.50
72	4	4	4	4	16	4.00
73	4	3	3	4	14	3.50

74	3	4	3	3	13	3.25
75	4	4	4	4	16	4.00
76	3	3	2	3	11	2.75
77	5	5	5	5	20	5.00
78	3	3	3	5	14	3.50
79	4	4	5	2	15	3.75
80	4	4	4	4	16	4.00
81	4	4	4	3	15	3.75
82	5	3	5	4	17	4.25
83	1	1	2	2	6	1.50
84	5	4	5	5	19	4.75
85	4	4	4	3	15	3.75
86	4	3	4	3	14	3.50
87	5	3	3	4	15	3.75
88	3	3	3	3	12	3.00
89	4	4	4	4	16	4.00
90	3	3	3	4	13	3.25
91	3	3	3	3	12	3.00
92	3	3	3	3	12	3.00
93	2	2	2	3	9	2.25
94	2	2	2	3	9	2.25
95	3	4	4	5	16	4.00
96	3	3	4	4	14	3.50
97	4	4	4	4	16	4.00
98	5	4	4	4	17	4.25
99	3	3	3	3	12	3.00
100	2	2	2	4	10	2.50
TOTAL	398	390	394	414	1596	399.00

RATA-RATA	3.98	3.9	3.94	4.14	15.96	3.99
------------------	-------------	------------	-------------	-------------	--------------	-------------

Lokasi

NO RESPONDEN	PERNYATAAN				TOTAL SCORE	RATA RATA SCORE
	1	2	3	4		
1	5	4	5	4	18	4.50
2	4	4	4	4	16	4.00
3	4	4	5	5	18	4.50
4	4	5	4	4	17	4.25
5	4	4	4	4	16	4.00
6	4	4	4	4	16	4.00
7	5	4	5	5	19	4.75
8	4	5	4	4	17	4.25
9	4	4	4	4	16	4.00
10	4	4	4	2	14	3.50
11	4	4	4	4	16	4.00
12	4	3	3	3	13	3.25
13	4	4	5	4	17	4.25
14	3	3	4	3	13	3.25
15	4	4	4	4	16	4.00
16	4	3	3	3	13	3.25
17	4	4	4	4	16	4.00

18	4	3	4	3	14	3.50
19	4	4	4	4	16	4.00
20	5	4	5	4	18	4.50
21	5	4	4	5	18	4.50
22	5	5	4	5	19	4.75
23	5	4	4	4	17	4.25
24	5	3	4	4	16	4.00
25	5	5	4	4	18	4.50
26	4	5	4	5	18	4.50
27	4	4	5	4	17	4.25
28	4	5	4	4	17	4.25
29	4	5	4	4	17	4.25
30	5	5	4	5	17	4.25
31	5	5	4	5	18	4.50
32	4	5	5	4	17	4.25
33	4	4	5	4	16	4.00
34	4	4	4	5	16	4.00
35	4	5	4	4	16	4.00
36	4	4	5	4	14	3.50
37	4	5	4	4	13	3.25
38	4	4	5	4	18	4.50
39	4	5	4	5	17	4.25
40	4	4	5	4	17	4.25
41	4	4	4	5	17	4.25
42	5	5	4	5	17	4.25
43	4	4	5	4	13	3.25
44	4	4	4	3	13	3.25
45	4	4	5	4	19	4.75

46	4	4	4	3	15	3.75
47	5	4	5	4	16	4.00
48	4	4	4	4	17	4.25
49	4	4	4	4	17	4.25
50	4	5	4	4	17	4.25
51	4	4	4	4	16	4.00
52	4	3	3	4	14	3.50
53	4	5	5	4	18	4.50
54	4	4	5	5	18	4.50
55	4	4	4	4	16	4.00
56	5	5	4	4	18	4.50
57	4	4	4	4	16	4.00
58	5	5	4	4	18	4.50
59	4	4	4	4	16	4.00
60	4	4	5	4	17	4.25
61	4	4	4	4	16	4.00
62	5	4	5	5	19	4.75
63	4	4	5	4	17	4.25
64	4	4	4	4	16	4.00
65	4	5	4	4	17	4.25
66	4	4	4	4	16	4.00
67	4	4	4	4	16	4.00
68	4	4	5	4	17	4.25
69	5	4	4	4	17	4.25
70	4	4	4	4	16	4.00
71	5	5	4	4	18	4.50
72	5	4	4	4	17	4.25
73	4	4	4	4	16	4.00

74	5	4	4	5	18	4.50
75	4	4	5	4	17	4.25
76	4	5	4	4	17	4.25
77	5	4	4	5	18	4.50
78	5	4	4	4	17	4.25
79	4	4	4	4	16	4.00
80	5	4	4	5	18	4.50
81	5	5	5	5	20	5.00
82	4	5	4	5	18	4.50
83	4	3	3	4	14	3.50
84	4	4	5	5	18	4.50
85	4	4	3	4	15	3.75
86	4	4	4	4	16	4.00
87	5	5	4	5	19	4.75
88	4	4	4	4	16	4.00
89	4	3	4	4	15	3.75
90	4	4	4	4	16	4.00
91	4	4	4	4	16	4.00
92	4	4	4	4	16	4.00
93	4	4	4	4	16	4.00
94	4	4	4	4	16	4.00
95	4	5	4	5	18	4.50
96	5	4	4	4	17	4.25
97	4	4	4	4	16	4.00
98	5	4	4	5	18	4.01
99	5	4	4	4	17	4.02
100	4	4	5	4	17	4.03
TOTAL	426	417	419	414	1676	419.00

RATA-RATA	4.26	4.17	4.19	4.14	16.76	4.19
------------------	-------------	-------------	-------------	-------------	--------------	------

Kepuasan Konsumen

NO RESPONDEN	PERNYATAAN				TOTAL SCORE	RATA RATA SCORE
	1	2	3	4		
1	4	5	5	4	18	4.50
2	4	4	4	4	16	4.00
3	4	5	5	4	18	4.50
4	4	4	4	5	17	4.25
5	4	4	4	4	16	4.00
6	4	4	4	4	16	4.00
7	3	4	5	5	17	4.25
8	4	5	4	5	18	4.50
9	4	4	4	4	16	4.00
10	4	4	4	2	14	3.50
11	4	4	4	4	16	4.00
12	2	3	3	3	11	2.75
13	4	4	4	4	16	4.00
14	3	3	4	4	14	3.50
15	4	4	4	4	16	4.00
16	3	3	3	3	12	3.00

17	4	4	4	4	16	4.00
18	3	4	4	4	15	3.75
19	2	4	4	4	14	3.50
20	5	5	4	4	18	4.50
21	5	4	4	5	18	4.50
22	3	5	4	4	16	4.00
23	5	5	5	4	19	4.75
24	3	4	5	4	16	4.00
25	5	4	5	4	18	4.50
26	4	5	4	4	17	4.25
27	4	4	5	4	17	4.25
28	5	4	5	4	18	4.50
29	5	4	4	5	18	4.50
30	4	4	5	5	17	4.25
31	5	4	4	5	18	4.50
32	4	5	4	4	17	4.25
33	4	4	4	5	16	4.00
34	4	5	4	4	16	4.00
35	3	5	4	4	16	4.00
36	5	4	5	5	14	3.50
37	5	4	5	4	13	3.25
38	4	4	4	5	18	4.50
39	4	4	4	5	17	4.25
40	5	4	5	4	17	4.25
41	3	4	5	5	17	4.25
42	4	5	4	5	17	4.25
43	4	4	5	4	13	3.25
44	3	4	4	4	13	3.25

45	3	5	4	5	19	4.75
46	3	4	4	4	15	3.75
47	4	5	4	4	16	4.00
48	3	4	4	4	17	4.25
49	4	4	4	4	17	4.25
50	4	4	4	5	17	4.25
51	4	4	4	4	16	4.00
52	3	2	3	3	14	3.50
53	4	5	5	4	18	4.50
54	4	3	4	4	18	4.50
55	3	2	3	3	16	4.00
56	5	4	4	5	18	4.50
57	4	3	4	4	16	4.00
58	4	4	4	4	18	4.50
59	5	4	4	4	16	4.00
60	4	4	4	5	17	4.25
61	4	2	3	4	16	4.00
62	5	4	5	4	19	4.75
63	4	3	4	5	17	4.25
64	4	4	4	4	16	4.00
65	4	4	5	4	17	4.25
66	5	4	4	4	16	4.00
67	4	4	4	5	16	4.00
68	5	4	4	5	17	4.25
69	5	4	4	4	17	4.25
70	4	4	4	4	16	4.00
71	5	4	4	4	18	4.50
72	4	3	5	4	17	4.25

73	4	5	5	5	16	4.00
74	5	4	4	5	18	4.50
75	4	4	4	4	17	4.25
76	4	3	4	4	17	4.25
77	4	4	5	4	18	4.50
78	5	3	5	5	17	4.25
79	4	4	4	1	16	4.00
80	4	4	5	4	18	4.50
81	5	5	5	5	20	5.00
82	5	4	4	5	18	4.50
83	3	1	3	3	14	3.50
84	5	4	4	5	18	4.50
85	4	3	3	3	15	3.75
86	4	4	4	4	16	4.00
87	5	5	5	5	19	4.75
88	5	4	4	4	16	4.00
89	3	2	4	4	15	3.75
90	4	4	4	4	16	4.00
91	4	4	4	4	16	4.00
92	4	4	4	4	16	4.00
93	4	4	4	4	16	4.00
94	5	3	4	4	16	4.00
95	4	3	4	5	18	4.50
96	4	4	5	5	17	4.25
97	4	4	4	4	16	4.00
98	4	5	5	4	18	4.01
99	4	5	4	4	17	4.02
100	5	5	5	5	17	4.03

TOTAL	406	397	420	419	1642	410.50
RATA-RATA	4.06	3.97	4.2	4.19	16.42	4.11