LAMPIRAN

***Lampiran I***

**Daftar Nama SDM PKH Kabupaten Pamekasan Provinsi Jawa Timur2020**

|  |  |  |  |
| --- | --- | --- | --- |
| **NO** | **NIK** | **NAMA** | **ALAMAT** |
| 1 | ‘3528070202830003 | JUFRIYANTO | DUSUN TACEMPAH RT 002/ RW 001 DESA PLAKPAK KECAMATAN PEGANTENAN |
| 2 | 3528061110820002 | MAHSUN ABRORI | DUSUN TACEMPAH RT 003/ RW 001 DESA PLAKPAK KECAMATAN PEGANTENAN |
| 3 | 3528123012830008 | MOHAMMAD GAZALI | DUSUN DALEMAN RT 003 / RW 005 DESA KADUR KECAMATAN KADUR PAMEKASAN |
| 4 | 3528100505850002 | MUDHAR | DUSUN TIMUR DESA BULANGAN TIMUR KECAMATAN PEGANTENAN |
| 5 | 3528071206750003 | MUHALLY | DUSUN POGAG DESA BULANGAN HAJI KECAMATAN PEGANTENAN |
| 6 | 3528070904840002 | SIFUL BAHRI | DUSUN POGAG DESA BULANGAN HAJI KECAMATAN PEGANTENAN PAMEKASAN |
| 7 | 3528020502820006 | SUKRON ROMADHON | DUSUN TENGAH RT 02/ RW 03 DESA SENTOL PADEMAWU PAMEKASAN |
| 8 | 3528020910900001 | MOHAMMAD SADIK | DUSUN MASARAN LEPEK DESA SUMEDANGAN KECAMATAN PADEMAWU |
| 9 | 3528051712880001 | HANAFI | DSN MADDIS RT 003/RW 005 DESA PAMAROH KECAMATAN KADUR |
| 10 | 3528051007820020 | LUKMAN HAKIM | DUSUN TENGAH RT/RW. 001/002 DESA BILLAAN KECAMATAN PROPPO |
| 11 | 3528027110910002 | ANISA RACHMAWATI | JL. KARTINI NO 4 PAMEKASAN |
| 12 | 3528047105910001 | MAILAN RISCAWATI | JL. KH HASAN SHINHAJI PAMEKASAN |
| 13 | 3528010212910005 | MUHAMMAD AINUL ANWAR | DUSUN COMPENAY RT001/RW001 DESA TAROAN KECAMATAN TLANAKAN |
| 14 | 3528042802870004 | AKH. NURHIDAYAT | JL. BAZAR GG 4 NO 12, BUGIH - PAMEKASAN |
| 15 | 3528040901900002 | FAISHAL | PERUMNAS SAMATAN ASRI A24/17, SAMATAN – PROPPO |
| 16 | 3528013110860002 | SHAFWAN AEDIY | JL. PINTU GERBANG GG KUBURAN, KELURAHAN BUGIH PAMEKASAN |
| 17 | 3528106104850003 | DIAN KARTINI | DUSUN TOBALANG III DESA WARU BARAT KECAMATAN WARU |
| 18 | 3528134712730003 | ASRIYAH | DUSUN DUKO DS. TLONTO RAJA KECAMATAN PASEAN |
| 19 | 3528132506860010 | BAKIR S.Sos | DUSUN BANCEK DESA DEMPO BARAT KECAMATAN PASEAN |
| 20 | 3528130501830002 | HALIK | DUSUN LEBAK BARAT DESA SOTABAR KECAMATAN PASEAN |
| 21 | 3528130108890003 | HERMAN HIDAYAT, S. Pd | DUSUN BERSERE DESA TAGANGSER DAJA KECAMATAN PASEAN |
| 22 | 3528131511860015 | MOHAMMAD BAKIR SALEH | DSN. DUWE POTE DS. DEMPO BARAT KECAMATAN PASEAN |
| 23 | 3528131605920001 | MUHAMMAD JUMALI | DSN. ORO DS. SANA DAJA KECAMATAN PASEAN |
| 24 | 3528136103890003 | SAFIYAH | DSN. CEKONCE DS. SANA TENGAH KECAMATAN PASEAN |
| 25 | 3528062412800001 | AMIRUDIN | DUSUN BATULABANG DESA AKKOR KECAMATAN PALENGAAN |
| 26 | 3528082907920004 | HERLANI JULIANTO | DUSUN PRAJJAN SELATAN DESA PRAJJAN KECAMATAN CAMPLONG SAMPANG |
| 27 | 3528096306830001 | ILUK MUSDALIFAH | DSN DUKO TIMUR / RW 001 / RW 003, KEC. PAKONG |
| 28 | 3528096004880004 | MAGFIROH, S.Pd.I | DSN KRAJAN, DS KLOMPANG BARAT, KEC. PAKONG |
| 29 | 3528041711870006 | NIECO SAN PRASETYO | JL PINTU GERBANNG GANG III NO.26 BUGIH PAMEKASAN |
| 30 | 3508184203920001 | NURUL MAKTUBEH | DUSUN POTOAN, RT 001/RW 001, DESA POTOAN DAJA, PALENGAAN |
| 31 | 3528060110900007 | SOFYAN ZAURI | DUSUN TIMUR GUNUNG DESA LARANGAN BADUNG KECAMATAN PALENGAAN |
| 32 | 3528040307880007 | TEGUH SETIAWAN PUTRA, S.Pd | JL. PINTU GERBANG 167, RT 007 RW 007, KEL. BUGIH , KEC.PAMEKASAN |
| 33 | 3528030209870001 | HODRI | DESA LEMBUNG KEC GALIS PAMEKASAN |
| 34 | 3528010707900013 | MOH ROFIK | DUSUN ORO DESA DABUAN KECAMATAN TLANAKAN |
| 35 | 3528032701860001 | MOH ZAINI | DUSUN KONANG TENGAH DESA KONANG KECAMATAN GALIS |
| 36 | 3528030106770001 | SUPRIADI | DUSUN PANDAN DESA PANDAN KECAMATAN GALIS |
| 37 | 3528060203860022 | ZAINAL ARIFIN | DUSUN POTOAN, RT 001/RW 001, DESA POTOAN DAJA, PALENGAAN |
| 38 | 3526010412940004 | JOVI HERNANDO PRATAMA | DUSUN MADDIS, DESA PAMAROH KEC. KADUR |
| 39 | 3528020706180005 | QURRATI YUSRANI | JL. KESEHATAN NO. 68 PAMEKASAN |
| 40 | 3528040611910140 | RP. MOHAMMAD IMAM ABROR | JL. KH. HASAN SHINHAJI 83 JUNGCANGCANG |
| 41 | 3528045105850006 | SILFY NORMA YUNITA | JL. PRAMUKA NO.16 PAMEKASAN |
| 42 | 3527024508840004 | UMMI SALAMAH | DSN. SELATAN DS. LEMPER KECAMATAN PADEMAWU |
| 43 | 3527096610910001 | USWATUN HASANAH | PERUM SAMATAN ASRI BLOK A24/07 DESA SAMATAN PROPPO |
| 44 | 3528110501820005 | ABDUL MANAF | DUSUN TENGKINAH DEJEH DESA BATUBINTANG KECAMATAN BATUMARMAR |
| 45 | 3528111808880003 | ABDUL MANAN | DUSUN TOBUNBUN DESA PONJANAN BARAT |
| 46 | 3528110404870004 | ABUSAHNAN, S.P | DUSUN GUBUK DESA TEJA BARAT KECAMATAN PAMEKASAN |
| 47 | 3528111905860003 | AKHMAD WASIL | DUSUN BABAN DESA BATUBINTANG KECAMATAN BATUMARMAR |
| 48 | 3528110207850004 | ASMUNI | DUSUN SOMBER DESA BATUBINTANG KECAMATAN BATUMARMAR |
| 49 | 3528032904860001 | HAIRUL ANAM, S.Pd. | DUSUN SUMBER DESA PAGENDINGAN KECAMATAN GALIS |
| 50 | 3528032904860003 | SUPANDI | DUSUN SUMBER DESA PAGENDINGAN KECAMATAN GALIS |
| 51 | 3528081703820004 | HAIRUL UMAM, S.Pd. | DUSUN TANAMIRA DESA LARANGAN DALAM KECAMATAN LARANGAN |
| 52 | 3528114112910005 | HALIMATUS SA'DIYAH | DUSUN KABAAN DAJAH BUJUR BARAT KECAMATAN BATUMARMAR |
| 53 | 3528110902900002 | HASANUDDIN, S.S | DUSUN TLAGAH BARAT DESA TLAGAH KECAMATAN BANYUATES SAMPANG |
| 54 | 3528112003840005 | HIDI,SP.d | DUSUN JUNGUDAN DESA BUJUR TENGAH KECAMATAN BATUMARMAR |
| 55 | 3528121806760001 | JAMALUDDIN,S.Ag | DSN ROKEM DESA SOKOLELAH KECAMATAN KADUR |
| 56 | 3528111906810021 | MAHFUD | DSN. SOMBER DESA BATUBINTANG KECAMATAN BATUMARMAR |
| 57 | 3528110101850030 | MAT SABRI | DSN. SECANG DESA BANGSEREH KEC. BATUMARMAR KAB. PAMEKASAN |
| 58 | 3528112404850002 | MOH ALIM,SE. | DUSUN KLEBUN DESA BANGSEREH KECAMATAN PASEAN |
| 59 | 352811110750006 | MUHALLI | DSN. KABAAN DAJAH DS. BUJUR BARAT KEC. BATUMARMAR |
| 60 | 3528112811890001 | RASIDI,S.Pd | DUSUN SOMBER DESA BATUBINTANG KECAMATAN BATUMARMAR |
| 61 | 3175084412900006 | SUAIDATUL AISYAH, Am.Keb | DUSUN KARANG TENGA DESA DEMPO BARAT KECAMATAN BATUMARMAR |
| 62 | 3528051501860003 | ABD RAHMAN | DUSUN BATU BAJA DESA KLAMPAR KECAMATAN PROPPO |
| 63 | 3528012611830001 | ABDULLAH | PERUM GRAHA KENCANA BLOK I NO 5 |
| 64 | 3528053007810003 | AHMAD FADILUDDIN | DUSUN LANGGAR DESA PANGURAYAN KECAMATAN PROPPO |
| 65 | 3528052608840001 | AHMAD RIZQI FAUZI, S.Pd.I. | DUSUN KALIMATI DESA SAMIRAN KEC. PROPPO KAB. PAMEKASAN 69363 |
| 66 | 3528050706830002 | AKHMADI | DUSUN BARAT DESA SAMATAN KECAMATAN PROPPO |
| 67 | 3575030901810004 | ARIF | DUSUN RAPAS DESA LESONG LAOK KECAMATAN BATUMARMAR |
| 68 | 3528044110850003 | EVA KAMILAWATI | JL.JEMBATAN BARU GG5,KELURAHAN GLADAK ANYAR |
| 69 | 3528121507870006 | FUDAILI AL GAFIQI, S.Pd.I | DUSUN PARSEH DESA SUMEDANGAN KECAMATAN PADEMAWU |
| 70 | 3528050106870015 | KUDSI | DUSUN TENGAH DESA TLANGOH KEC. PROPPO KAB. PAMEKASAN |
| 71 | 3528051509870015 | M HAFID | DSN SELATAN DESA RANG PERANG LAOK KECAMATAN PROPPO |
| 72 | 3528112807890001 | M.SABAHRI | DUSUN BANDUNGAN TIMUR DESA BUJUR BARAT KEC.BATUMARMAR |
| 73 | 3527030105870005 | M.SYAIFUL ISLAM,S.Pd. | DUSUN TIMUR DESA SAMATAN KECAMATAN PROPPO |
| 74 | 3526101504920001 | MARHADI | KELURAHAN KOWEL PAMEKASAN |
| 75 | 3528050509740001 | MUHAMMAD SYAIFUL ARIFIN | DUSUN TENGAH DESA BILLA AN KECAMATAN PROPPO |
| 76 | 3528024105830006 | NUR FAIZAH | DUSUN TENGAH RT 02/ RW 03 DESA SENTOL PADEMAWU PAMEKASAN |
| 77 | 3528087101920001 | SITTI FATIMAH | DUSUN TANAMIRA DESA LARANGAN DALAM KECAMATAN LARANGAN |
|  | 3529091605800005 | WAHDI, S.Pd.I | DUSUN TAMBERU ALET TIMUR BATUBINTANG BATUMARMAR PAMEKASAN |
| 78 | 3528044106810006 | WAHYU HIDAYATIE | JL. P. TRUNOJOYO 233 RT.004/RW.002 KEL. PATEMON KEC. PAMEKASAN |
| 79 | 3528010606740005 | WAHYU WIDODOD EDY SE. | PERUM TLANAKAN INDAH BLOK K-9 PAMEKASAN |
| 80 | 3527041205900007 | ZAINAL ALIM, S.Pd | DSN SLABAYAN, DESA SEJATI, KEC. CAMPLONG |
| 81 | 3528020705730003 | ABDULLAH KARIM | DUSUN RABAH DESA SUMEDANGAN PADEMAWU PAMEKASAN |
| 82 | 3528042308850003 | BAMBANG AGUS SUFIYANTO, SP | JL. P TRUNOJOYO GG VII NO.71C PAMEKASAN |
| 83 | 3528021609870001 | BUDIYANTO, SPd | DUSUN NANGGIRIK DESA MURTAJIH KECAMATAN PADEMAWU |
| 84 | 3528025407930004 | HUMAIRATUL HASANAH, S.S | DUSUN SOMPOR DESA SENTOL KECAMATAN PADEMAWU |
| 85 | 3528035404910001 | MILA HARTI NINGSIH | DUSUN LEMBUNG KECAMATAN GALIS |
| 86 | 3528031401790002 | MOLYADI,S.Pd.SD | DUSUN KONANG TENGAH DESA KONANG KECAMATAN GALIS |
| 87 | 3528025106870001 | SITI NURBAINAH, Spd. | DUSUN LAOK SABA DESA BADDURIH KECAMATAN PADEMAWU |
| 88 | 3529012311830003 | ACHMAD ASARI, S.KOM | DSN. TORONAN 013/005 DS. LARANGAN BADUNG KEC. PALENGAAN |
| 89 | 3528022804890002 | ALFIYADI ROMADHONA, SE | JL. MASJID PATEMON GG. III PAMEKASAN |
| 90 | 3528035109900001 | ANA ROYHANA | DUSUN NANG DAJAH, DESA KONANG, KEC.GALIS |
| 91 | 3528063112860036 | FATHUL WAHED | DUSUN TARETAH I DESA PALENGAAN DAJA KECAMATAN PALENGAAN |
| 92 | 3528125411870004 | FATMAWATI | DUSUN BANYUAYU DESA PAMOROH KECAMATAN KADUR |
| 93 | 3528121708820003 | LUTFIADI MZ, S.S | DUSUN KADUNGDUNG DESA KERTAGENA TENGAH KECAMATAN KADUR |
| 94 | 3528120707820004 | MOH. MONIR | DUSUN DALEMAN DESA KADUR KECAMATAN KADUR |
| 95 | 3528121012760007 | MOH. TAYYIB | DUSUN DALEMAN RT 003 / RW 005 DESA KADUR KECAMATAN KADUR |
| 96 | 3528126603880001 | RISKIYATUL QAMARIYAH | DSN. PANCORAN DS. PAMAROH KEC. KADUR |
| 97 | 3628122107870002 | ZAINOLLAH | DUSUN ORAI DESA PAMAROH KECAMATAN KADUR |
| 98 | 3528061704890001 | ABDUL MUHYI ROMADAN | DUSUN JATIJAJAR DESA PALENGAAN LAOK KECAMATAN PALENGAAN |
| 99 | 3529190502850003 | AHMAD WIYONO | DUSUN BELTOK DESA LARANGAN BADUNG KECAMATAN PALENGAAN |
| 100 | 3528062803860006 | AKH JUMALI | DUSUN SUMBER ANOM DESA ANGSANAH KECAMATAN PALENGAAN |

***Lampiran II***

***Lampiran II***

**KUESIONER**

**PENGARUH *DYNAMIC SERVICE CAPABILITY, SERVICE DOMINANT ORIENTATION* TERHADAP KINERJA PEGAWAI DINAS SOSIAL BIDANG PROGRAM KELUARGA HARAPAN (PKH) KABUPATEN PAMEKASAN DENGAN *TECHNOLOGICAL CAPABILITIES* SEBAGAI VARIABLE INTERVENING**

Data Responden

Mohon kesediaan Bapak/Ibu/Saudara untuk mengisi daftar pertanyaan berikut ini:

Nama :

Jenis kelamin :

Pekerjaan :

Umur :

**Daftar Pertanyaan**

|  |  |  |
| --- | --- | --- |
| **Keterangan** | 1 | Sangat tidak setuju |
| 2 | Tidak setuju |
| 3 | Agak Setuju |
| 4 | Setuju |
| 5 | Sangat setuju |

**Dynamic Service Capability**

*Dynamic Service Capability* merupakan kemampuan perusahaan atau individu untuk beradaptasi dengan cepat terhadap lingkungan yang cepat berubah sebagai sumber utama keunggulan kompetitif dalam dunia bisnis modern

**Service Dominant Orientation**

*Service Dominant Orientation*merupakan sikap individu yang mengutamakan kemampuan/ketrampilan dan pengetahuan dalam melakukan proses pertukaran jasa.

**Technological Capabilities**

*Technological Capabilities* sebagai kemampuan individu dalam menggunakan dan mengendalikan teknologi.

**Kinerja**

Kinerja merupakan hasil kerja (baik secara kuantitas maupun kualitas) individu dalam menangani tugas-tugasnya sesuai dengan kewajiban yang telah diberikan.

**DYNAMIC SERVICE CAPABILITY (X1)**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **NO** | **Item pertanyaan** | **SS** | **S** | **AS** | **TS** | **STS** |
| **A** | **Keterlibatan (X1.1)** |  |  |  |  |  |
| 1 | Saya melaksanakan kebijakan perusahaan pada sistem pelayanan |  |  |  |  |  |
| 2 | Saya berusaha menjalin kerja sama dengan sesama karyawan untuk meningkatkan hasil yang terbaik bagi perusahaan |  |  |  |  |  |
| 3 | Saya selalu dilibatkan saat terjadi rapat kerja di perusahaan |  |  |  |  |  |
| **B** | **Tujuan (X1.2)** |  |  |  |  |  |
| 1 | Saya senantiasa bekerja dengan menekankan hasil yang maksimal |  |  |  |  |  |
| 2 | Saya dituntut untuk bekerja teliti dalam menyelesaikan pekerjaan |  |  |  |  |  |
| 3 | Saya selalu mencari ide-ide baru dalam pelayanan pada saat lingkungan berubah |  |  |  |  |  |
| **C** | **Konsistensi (X1.3)** |  |  |  |  |  |
| 1 | Saya dituntut untuk bekerja lebih giat dalam melaksanakan tugas-tugas yang sudah menjadi tanggung jawab karyawan terhadap konsumen |  |  |  |  |  |
| 2 | Saya senantiasa datang tepat pada waktu agar pekerjaan terselesaikan dengan baik |  |  |  |  |  |
| 3 | Saya senantiasa bekerja dengan jujur dalam memanfaatkan jam kerja. |  |  |  |  |  |

1. **SERVICE DOMINANT ORIENTATION (X2)**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **NO** | **Item Pernyataan** | **SS** | **S** | **AS** | **TS** | **STS** |
| **A** | **Sikap (X2.1)** |  |  |  |  |  |
| 1 | Saya bekerja dengan menerapkan S5 (salam, sapa, senyum, sopan dan santun) |  |  |  |  |  |
| 2 | Saya melayani permintaan data sesuai prosedur |  |  |  |  |  |
| 3 | Saya mampu memberikan pelayanan tepatwaktu |  |  |  |  |  |
| **B** | **Integritas (X2.2)** |  |  |  |  |  |
| 1 | Saya berkata selaras dengan perbuatan |  |  |  |  |  |
| 2 | Saya menggunakan fasilitas kantor sesuai dengan kebutuhan pelaksanaantugas |  |  |  |  |  |
| 3 | Saya memahami tugas pokok dari jabatan yang saya emban |  |  |  |  |  |

1. **TECHNOLOGICAL CAPABILITIES (Z)**

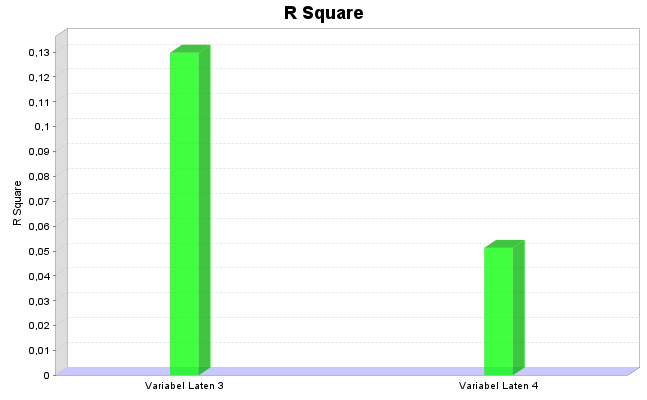
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| --- | --- | --- | --- | --- | --- | --- |
| **NO** | **Item Pertanyaan** | **SS** | **S** | **AS** | **TS** | **STS** |
| **A** | **Hubungan antar individu (Z1.1)** |  |  |  |  |  |
| 1 | Saya bekerja sama dengan pegawai lain  dalam memanfaatkan teknologi |  |  |  |  |  |
| 2 | Saya menerima saran dari rekan kerja dalam mengaplikasikan teknologi |  |  |  |  |  |
| 3 | Saya dapat berkomunikasi secara cepat  dengan sesama pegawai |  |  |  |  |  |
| **B** | **Pemanfaatan Teknologi (Z1.2)** |  |  |  |  |  |
| 1 | Saya dapat menyelesaikan pekerjaan dengan cepat |  |  |  |  |  |
| 2 | Saya dapat meningkatkan kualitas pekerjaan dengan adanya teknologi |  |  |  |  |  |
| 3 | Saya dapat meningkatkan efektivitas pekerjaan dengan menggunakan teknologi |  |  |  |  |  |

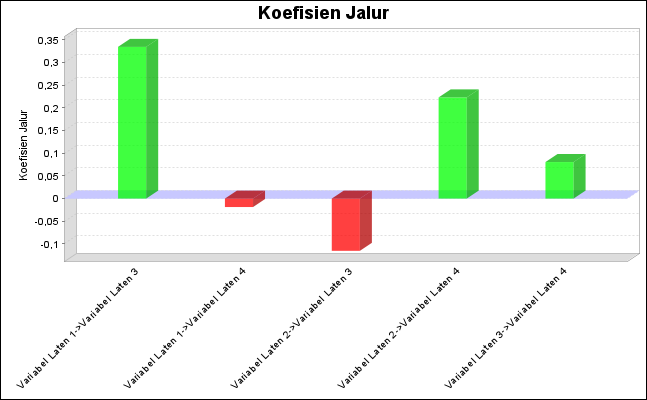
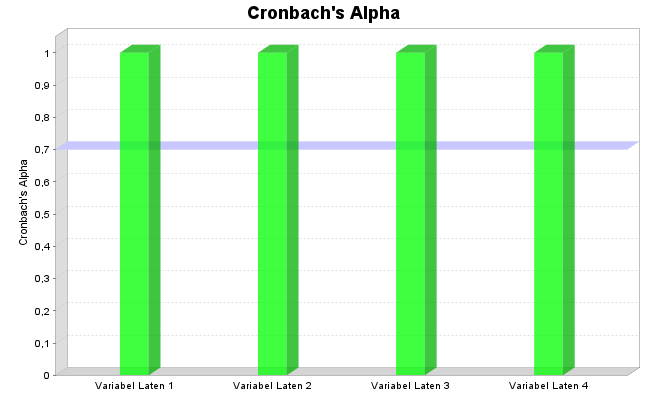
1. **KNERJA PEGAWAI (Y)**

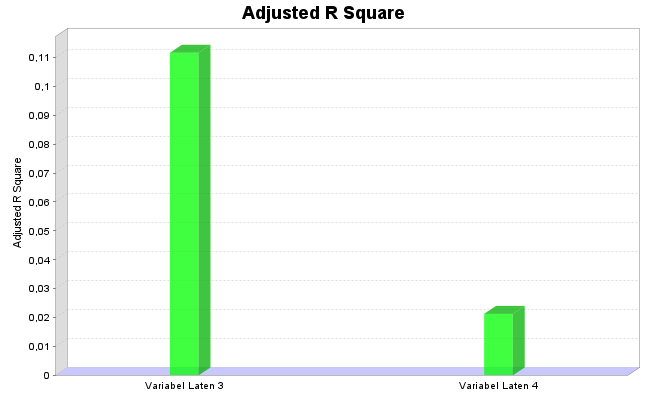
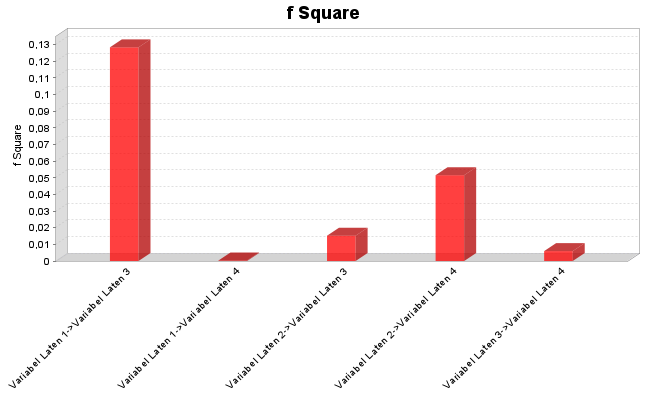
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| --- | --- | --- | --- | --- | --- | --- |
| **NO** | **Item Pertanyaan** | **SS** | **S** | **AS** | **TS** | **STS** |
| **A** | **Kuantitas Pekerjaan (Y1.1)** |  |  |  |  |  |
| 1 | Saya mampu menyelesaikan pekerjaan sesuai standar yang ditetapkan perusahaan |  |  |  |  |  |
| 2 | Dalam keadaan tertentu saya bersedia bekerja lebih dari 8 jam untuk membantu pelayanan perusahaan tetap berjalan normal |  |  |  |  |  |
| 3 | Kuantitas kerja saya sudah sesuai dengan standart kerja yang diharapkan oleh perusahaan |  |  |  |  |  |
| **B** | **Kualitas Pekerjaan (Y1.2)** |  |  |  |  |  |
| 1 | Skill yang saya miliki sesuai dengan pekerjaan dan tugas yang saya kerjakan saat ini |  |  |  |  |  |
| 2 | Saya mengerjakan pekerjaan dengan penuh perhitungan |  |  |  |  |  |
| 3 | Dengan pengetahuan yang saya miliki, saya dapat menguasai bidang tugas saya dengan hasil yang baik |  |  |  |  |  |
| **C** | **Ketepatan waktu dari hasil (Y1.3)** |  |  |  |  |  |
| 1 | Saya mengerjakan pekerjaan dengan sesuai waktu yang ditentukan |  |  |  |  |  |
| 2 | Saya menetapkan target waktu untuk menyelesaikan pekerjaan |  |  |  |  |  |
| 3 | Saya mencari cara lain ketika saya mengalami kebuntuan dalam proses penyelesaian pekerjaan |  |  |  |  |  |
| **D** | **Efektivitas (Y1.4)** |  |  |  |  |  |
| 1 | Saya mampu menggunakan dengan baik fasilitas yang diberikan perusahaan untuk menyelesaikan pekerjaan |  |  |  |  |  |
| 2 | Saya terbantu dengan adanya SOP (Standar Operasional Prosedur) sehingga mempermudah dalam bekerja |  |  |  |  |  |
| 3 | Saya mencari bantuan foreman ketika saya tidak yakin dengan tugas –tugas saya |  |  |  |  |  |
| **E** | **Kehadiran (Y1.5)** |  |  |  |  |  |
| 1 | Saya hadir di kantor tepat waktu |  |  |  |  |  |
| 2 | Saya pulang dari tempat kerja sesuai dengan jam yang telah ditentukan, |  |  |  |  |  |
| 3 | Saya tetap berada di kantor saat jam kerja |  |  |  |  |  |

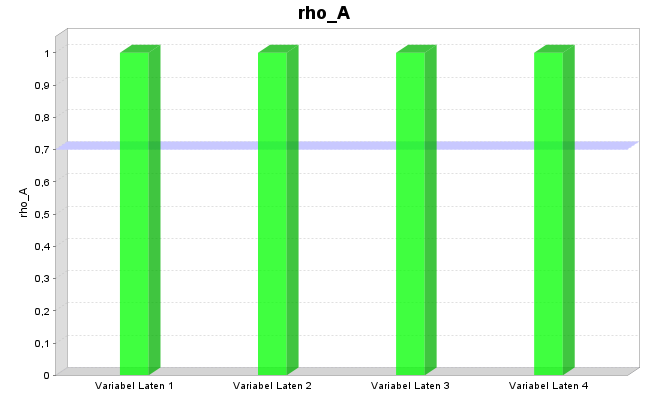
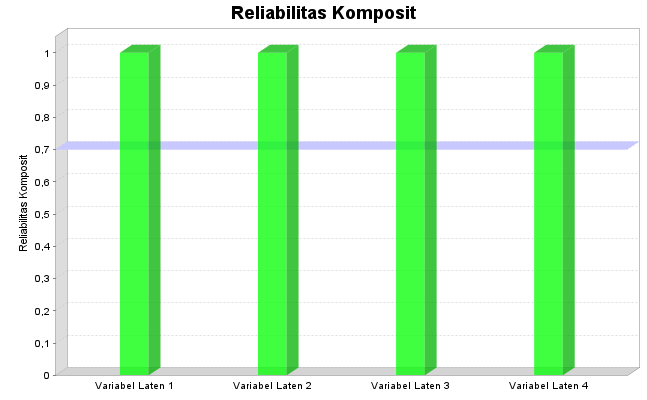
***Lampiran III***

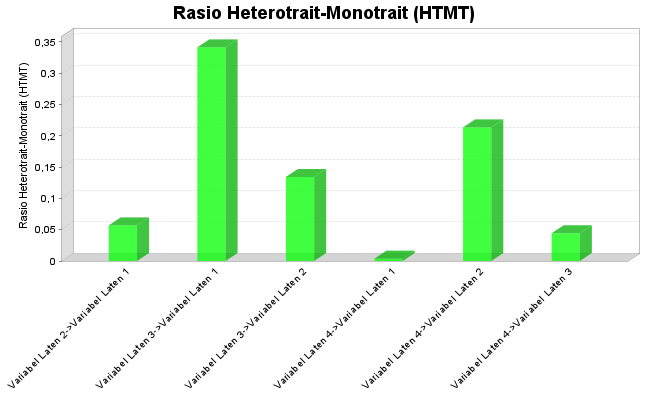
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| Koefisien Jalur | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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|  | | **Variabel Laten 1** | | | **Variabel Laten 2** | | | **Variabel Laten 3** | | **Variabel Laten 4** | | |  | |  |  | |  | |  |  |  |  | |  |  |  | | | | | | |  | | | | | | | |  | | | | | |  |  |
| **Variabel Laten 1** | |  | | |  | | | 0,335 | | -0,019 | | |  | |  |  | |  | |  |  |  |  | |  |  |  | | | | | | |  | | | | | | | |  | | | | | |  |  |
| **Variabel Laten 2** | |  | | |  | | | -0,115 | | 0,223 | | |  | |  |  | |  | |  |  |  |  | |  |  |  | | | | | | |  | | | | | | | |  | | | | | |  |  |
| **Variabel Laten 3** | |  | | |  | | |  | | 0,081 | | |  | |  |  | |  | |  |  |  |  | |  |  |  | | | | | | |  | | | | | | | |  | | | | | |  |  |
| **Variabel Laten 4** | |  | | |  | | |  | |  | | |  | |  |  | |  | |  |  |  |  | |  |  |  | | | | | | |  | | | | | | | |  | | | | | |  |  |
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| **Variabel Laten 1 -> Variabel Laten 3 -> Variabel Laten 4** | | | | | | | | | | | | | | |
| **Variabel Laten 2 -> Variabel Laten 3 -> Variabel Laten 4** | | | | | | | | | | | | | | |
| Pengaruh Total | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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|  | | | | **Variabel Laten 1** | | | **Variabel Laten 2** | | | | **Variabel Laten 3** | | | | | | | | **Variabel Laten 4** | | | | | | | | | |  |  |  |  |  | |  |  |  | |  |  |  |  |  |  |  | | |
| **Variabel Laten 1** | | | |  | | |  | | | | 0,335 | | | | | | | | 0,008 | | | | | | | | | |  |  |  |  |  | |  |  |  | |  |  |  |  |  |  |  | | |
| **Variabel Laten 2** | | | |  | | |  | | | | -0,115 | | | | | | | | 0,214 | | | | | | | | | |  |  |  |  |  | |  |  |  | |  |  |  |  |  |  |  | | |
| **Variabel Laten 3** | | | |  | | |  | | | |  | | | | | | | | 0,081 | | | | | | | | | |  |  |  |  |  | |  |  |  | |  |  |  |  |  |  |  | | |
| **Variabel Laten 4** | | | |  | | |  | | | |  | | | | | | | |  | | | | | | | | | |  |  |  |  |  | |  |  |  | |  |  |  |  |  |  |  | | |
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| Outer Loading | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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|  | | | | **Variabel Laten 1** | | | **Variabel Laten 2** | | | | **Variabel Laten 3** | | | | | | | | **Variabel Laten 4** | | | | | | | | | |  |  |  |  |  | |  |  |  | |  |  |  |  |  |  |  | | |
| **X1.5** | | | | **1,000** | | |  | | | |  | | | | | | | |  | | | | | | | | | |  |  |  |  |  | |  |  |  | |  |  |  |  |  |  |  | | |
| **X2.2** | | | |  | | | **1,000** | | | |  | | | | | | | |  | | | | | | | | | |  |  |  |  |  | |  |  |  | |  |  |  |  |  |  |  | | |
| **Y6** | | | |  | | |  | | | |  | | | | | | | | **1,000** | | | | | | | | | |  |  |  |  |  | |  |  |  | |  |  |  |  |  |  |  | | |
| **Z.3** | | | |  | | |  | | | | **1,000** | | | | | | | |  | | | | | | | | | |  |  |  |  |  | |  |  |  | |  |  |  |  |  |  |  | | |
| Inner Model Korelasi Residual | |  | | |  | | |  | | |  | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
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|  | | **Variabel Laten 3** | | | **Variabel Laten 4** | | |  | | |  | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| **Variabel Laten 3** | | 1,000 | | | 0,000 | | |  | | |  | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| **Variabel Laten 4** | | 0,000 | | | 1,000 | | |  | | |  | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
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| **• Kriteria Kualitas** | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| R Square | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| **Variabel Laten 3** | | 0,130 | | | 0,112 | | |  | | |  | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| **Variabel Laten 4** | | 0,051 | | | 0,021 | | |  | | |  | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
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| f Square | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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|  | | **Variabel Laten 1** | | | **Variabel Laten 2** | | | **Variabel Laten 3** | | | **Variabel Laten 4** | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| **Variabel Laten 1** | |  | | |  | | | 0,128 | | | **0,000** | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| **Variabel Laten 2** | |  | | |  | | | **0,015** | | | 0,052 | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| **Variabel Laten 3** | |  | | |  | | |  | | | **0,006** | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| **Variabel Laten 4** | |  | | |  | | |  | | |  | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
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| |  |  | | --- | --- | | **Variabel** | ***Average Variance Extracted* (AVE)** | | ***DYNAMIC SERVICE CAPABILITY*** | **1.000** | | ***SERVICE DOMINANT ORIENTATION*** | **1.000** | | ***TECHNOLOGHICAL CAPABILITIES*** | **1.000** | | **KINERJA PEGAWAI** | **1.000** |   Validitas dan Reliabilitas Konstruk | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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|  | | **Cronbach's Alpha** | | | **rho\_A** | | | **Reliabilitas Komposit** | | | **Rata-rata Varians Diekstrak (AVE)** | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| **Variabel Laten 1** | | **1,000** | | | **1,000** | | | **1,000** | | | **1,000** | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| **Variabel Laten 2** | | **1,000** | | | **1,000** | | | **1,000** | | | **1,000** | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| **Variabel Laten 3** | | **1,000** | | | **1,000** | | | **1,000** | | | **1,000** | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| **Variabel Laten 4** | | **1,000** | | | **1,000** | | | **1,000** | | | **1,000** | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
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| Validitas Diskriminan | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| Kriteria Fornell-Larcker | |  | | |  | | |  | | |  | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
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|  | | **Variabel Laten 1** | | | **Variabel Laten 2** | | | **Variabel Laten 3** | | | **Variabel Laten 4** | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| **Variabel Laten 1** | | 1,000 | | |  | | |  | | |  | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| **Variabel Laten 2** | | -0,057 | | | 1,000 | | |  | | |  | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| **Variabel Laten 3** | | 0,341 | | | -0,134 | | | 1,000 | | |  | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| **Variabel Laten 4** | | -0,004 | | | 0,213 | | | 0,044 | | | 1,000 | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
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| Cross Loadings | |  | | |  | | |  | | |  | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
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|  | | **Variabel Laten 1** | | | **Variabel Laten 2** | | | **Variabel Laten 3** | | | **Variabel Laten 4** | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| **X1.5** | | 1,000 | | | -0,057 | | | 0,341 | | | -0,004 | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| **X2.2** | | -0,057 | | | 1,000 | | | -0,134 | | | 0,213 | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| **Y.6** | | -0,004 | | | 0,213 | | | 0,044 | | | 1,000 | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| **Z.3** | | 0,341 | | | -0,134 | | | 1,000 | | | 0,044 | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
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|  | | **Variabel Laten 1** | | | **Variabel Laten 2** | | | **Variabel Laten 3** | | | **Variabel Laten 4** | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| **Variabel Laten 1** | |  | | |  | | |  | | |  | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| **Variabel Laten 2** | | **0,057** | | |  | | |  | | |  | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| **Variabel Laten 3** | | **0,341** | | | **0,134** | | |  | | |  | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| **Variabel Laten 4** | | **0,004** | | | **0,213** | | | **0,044** | | |  | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
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| Collinearity Statistik (VIF) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| Nilai Outer VIF | |  | | |  | | |  | | |  | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
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|  | | **VIF** | | |  | | |  | | |  | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| **X1.5** | | **1,000** | | |  | | |  | | |  | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| **X2.2** | | **1,000** | | |  | | |  | | |  | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| **Y.6** | | **1,000** | | |  | | |  | | |  | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| **Z.3** | | **1,000** | | |  | | |  | | |  | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
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| Nilai Inner VIF | |  | | |  | | |  | | |  | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
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|  | | **Variabel Laten 1** | | | **Variabel Laten 2** | | | **Variabel Laten 3** | | | **Variabel Laten 4** | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| **Variabel Laten 1** | |  | | |  | | | **1,003** | | | **1,132** | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| **Variabel Laten 2** | |  | | |  | | | **1,003** | | | **1,019** | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| **Variabel Laten 3** | |  | | |  | | |  | | | **1,149** | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| **Variabel Laten 4** | |  | | |  | | |  | | |  | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
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| Fit\_Model | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| Ringkasan Fit | |  | | |  | | |  | | |  | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
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|  | | **Model Saturated** | | | **Model Estimasi** | | |  | | |  | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| **SRMR** | | 0,000 | | | 0,000 | | |  | | |  | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| **d\_ULS** | | 0,000 | | | 0,000 | | |  | | |  | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| **d\_G** | | 0,000 | | | 0,000 | | |  | | |  | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| **Chi-Square** | |  | | | 0,000 | | |  | | |  | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| **NFI** | | 1,000 | | | 1,000 | | |  | | |  | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
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| rms Theta | |  | | |  | | |  | | |  | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
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| **rms Theta** | | 0,176 | | |  | | |  | | |  | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
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| Kriteria Seleksi Model | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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|  | | **AIC (Akaike's Informasi Kriteria)** | | | **AICu (Kriteria Informasi Akaikes tidak bias** | | | **AICc (Kriteria Informasi Akaikes Dikorekasi)** | | | **BIC (Bayesian Informasi Kriteria)** | | | | | **HQ (Hannan Quinn Kriteria)** | | | | | | | **HQc (Kriteria Hannan-Quinn Dikoreksi)** | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| **Variabel Laten 3** | | -8,760 | | | -5,714 | | | 92,665 | | | -0,975 | | | | | -5,610 | | | | | | | -5,124 | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| **Variabel Laten 4** | | 1,785 | | | 5,868 | | | 103,430 | | | 12,165 | | | | | 5,985 | | | | | | | 6,772 | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
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| **Hasil Sementara** | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Perubahan Kriteria Berhenti | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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|  | | **X1.5** | | | **X2.2** | | | **Y.6** | | | **Z.3** | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| **Iterasi 0** | | 1,000 | | | 1,000 | | | 1,000 | | | 1,000 | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| **Iterasi 1** | | 1,000 | | | 1,000 | | | 1,000 | | | 1,000 | | | | |  | | | | | | |  | | | | | | | | | | | | | | | | | | | | | | |  | | | |  | |  |  |  |  | |  |  | |  |  |  | |  |  | | | | | | | | | | | | |
| Inner Model | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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|  | | | **Variabel Laten 1** | | | **Variabel Laten 2** | | | | **Variabel Laten 3** | | | | | | | | **Variabel Laten 4** | | | | | | | | | |  |  |  |  |  | |  |  |  | |  |  |  |  |  |  |  | |
| **Variabel Laten 1** | | |  | | |  | | | | 1,000 | | | | | | | | 1,000 | | | | | | | | | |  |  |  |  |  | |  |  |  | |  |  |  |  |  |  |  | |
| **Variabel Laten 2** | | |  | | |  | | | | 1,000 | | | | | | | | 1,000 | | | | | | | | | |  |  |  |  |  | |  |  |  | |  |  |  |  |  |  |  | |
| **Variabel Laten 3** | | |  | | |  | | | |  | | | | | | | | 1,000 | | | | | | | | | |  |  |  |  |  | |  |  |  | |  |  |  |  |  |  |  | |
| **Variabel Laten 4** | | |  | | |  | | | |  | | | | | | | |  | | | | | | | | | |  |  |  |  |  | |  |  |  | |  |  |  |  |  |  |  | |
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| Outer Model | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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|  | | | **Variabel Laten 1** | | | **Variabel Laten 2** | | | | **Variabel Laten 3** | | | | | | | | **Variabel Laten 4** | | | | | | | | | |  |  |  |  |  | |  |  |  | |  |  |  |  |  |  |  | |
| **X1.5** | | | -1,000 | | |  | | | |  | | | | | | | |  | | | | | | | | | |  |  |  |  |  | |  |  |  | |  |  |  |  |  |  |  | |
| **X2.2** | | |  | | | -1,000 | | | |  | | | | | | | |  | | | | | | | | | |  |  |  |  |  | |  |  |  | |  |  |  |  |  |  |  | |
| **Y.6** | | |  | | |  | | | |  | | | | | | | | -1,000 | | | | | | | | | |  |  |  |  |  | |  |  |  | |  |  |  |  |  |  |  | |
| **Z.3** | | |  | | |  | | | | -1,000 | | | | | | | |  | | | | | | | | | |  |  |  |  |  | |  |  |  | |  |  |  |  |  |  |  | |
| Deskripsi MV | | | | | | | | | | | | |
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| **X1.5** | | | | | | | | | | | | |
| **X2.2** | | | | | | | | | | | | |
| **Y.6** | | | | | | | | | | | | |
| **Z.3** | | | | | | | | | | | | |
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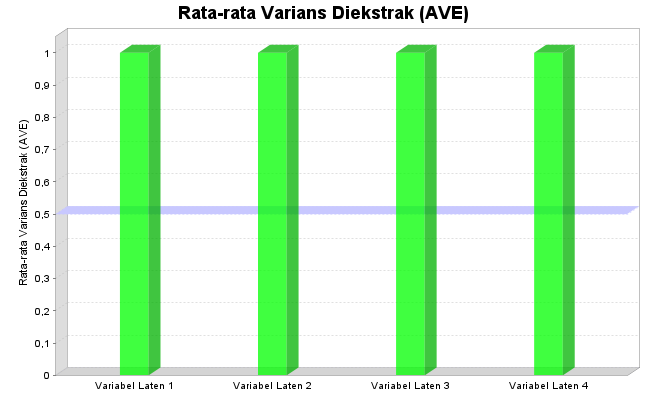




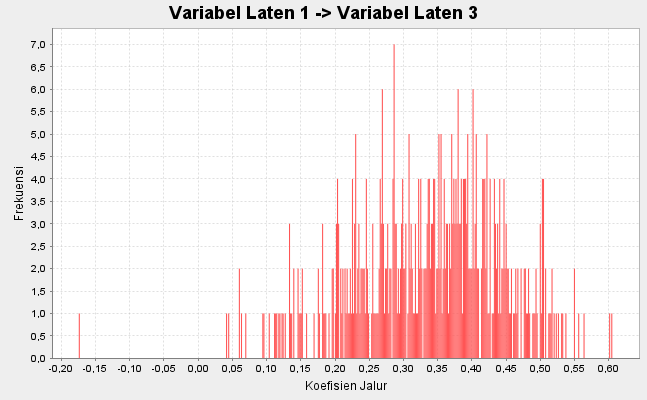
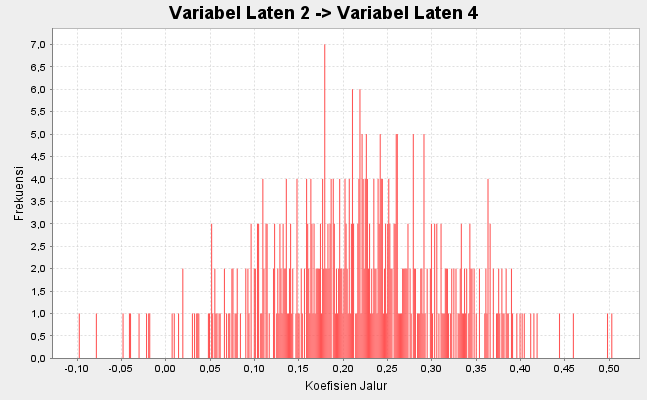


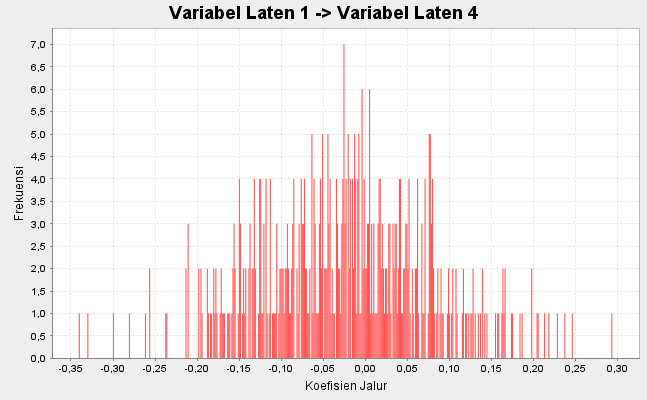


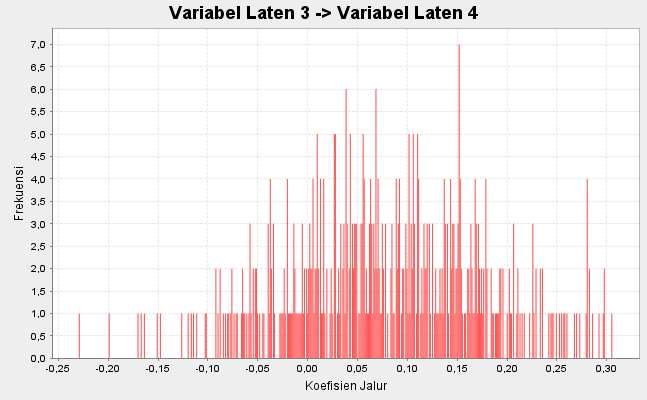


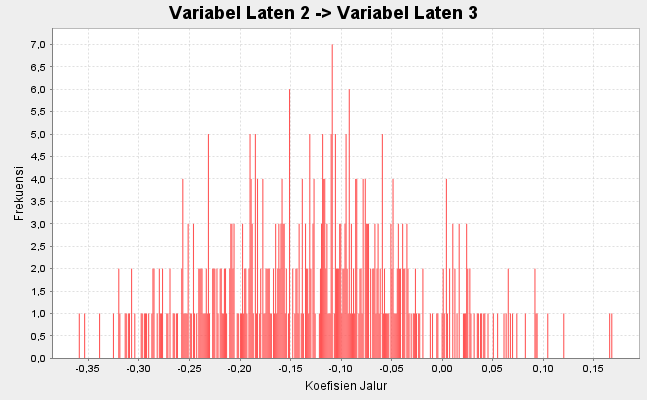


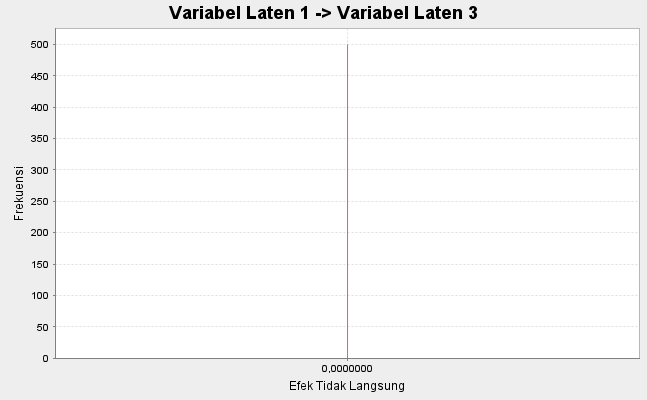
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| Keyakinan Interval |  | | |  | |  | | |  | | |  | | | | | | | | | | | | | | | | | | | | | | | | | |  | | | | | | | | | | |  | | |  | |  | |  |  | |  | |  |  | |  | |  |  | |  | |  |
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|  | **Sampel Asli (O)** | | | **Rata-rata Sampel (M)** | | **2.5%** | | | **97.5%** | | |  | | | | | | | | | | | | | | | | | | | | | | | | | |  | | | | | | | | | | |  | | |  | |  | |  |  | |  | |  |  | |  | |  |  | |  | |  |
| **Variabel Laten 1 -> Variabel Laten 3** | 0,335 | | | 0,336 | | 0,114 | | | 0,516 | | |  | | | | | | | | | | | | | | | | | | | | | | | | | |  | | | | | | | | | | |  | | |  | |  | |  |  | |  | |  |  | |  | |  |  | |  | |  |
| **Variabel Laten 1 -> Variabel Laten 4** | -0,019 | | | -0,024 | | -0,211 | | | 0,173 | | |  | | | | | | | | | | | | | | | | | | | | | | | | | |  | | | | | | | | | | |  | | |  | |  | |  |  | |  | |  |  | |  | |  |  | |  | |  |
| **Variabel Laten 2 -> Variabel Laten 3** | -0,115 | | | -0,127 | | -0,308 | | | 0,066 | | |  | | | | | | | | | | | | | | | | | | | | | | | | | |  | | | | | | | | | | |  | | |  | |  | |  |  | |  | |  |  | |  | |  |  | |  | |  |
| **Variabel Laten 2 -> Variabel Laten 4** | 0,223 | | | 0,215 | | 0,019 | | | 0,390 | | |  | | | | | | | | | | | | | | | | | | | | | | | | | |  | | | | | | | | | | |  | | |  | |  | |  |  | |  | |  |  | |  | |  |  | |  | |  |
| **Variabel Laten 3 -> Variabel Laten 4** | 0,081 | | | 0,079 | | -0,102 | | | 0,273 | | |  | | | | | | | | | | | | | | | | | | | | | | | | | |  | | | | | | | | | | |  | | |  | |  | |  |  | |  | |  |  | |  | |  |  | |  | |  |
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| Keyakinan Interval |  | | |  | |  | | |  | | |  | | | | | | | | | |  | | | | | | | |  | |  |  |  |  |  | |  | |  |  | |  | |  |  | |  | | |
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|  | **Sampel Asli (O)** | | | **Rata-rata Sampel (M)** | | **2.5%** | | | **97.5%** | | |  | | | | | | | | | |  | | | | | | | |  | |  |  |  |  |  | |  | |  |  | |  | |  |  | |  | | |
| **Variabel Laten 1 -> Variabel Laten 3** |  | | |  | |  | | |  | | |  | | | | | | | | | |  | | | | | | | |  | |  |  |  |  |  | |  | |  |  | |  | |  |  | |  | | |
| **Variabel Laten 1 -> Variabel Laten 4** | 0,027 | | | 0,028 | | -0,034 | | | 0,107 | | |  | | | | | | | | | |  | | | | | | | |  | |  |  |  |  |  | |  | |  |  | |  | |  |  | |  | | |
| **Variabel Laten 2 -> Variabel Laten 3** |  | | |  | |  | | |  | | |  | | | | | | | | | |  | | | | | | | |  | |  |  |  |  |  | |  | |  |  | |  | |  |  | |  | | |
| **Variabel Laten 2 -> Variabel Laten 4** | -0,009 | | | -0,007 | | -0,039 | | | 0,023 | | |  | | | | | | | | | |  | | | | | | | |  | |  |  |  |  |  | |  | |  |  | |  | |  |  | |  | | |
| **Variabel Laten 3 -> Variabel Laten 4** |  | | |  | |  | | |  | | |  | | | | | | | | | |  | | | | | | | |  | |  |  |  |  |  | |  | |  |  | |  | |  |  | |  | | |
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| Efek Tidak Langsung Spesifik | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|  | |  | | |  | | |  | |  | | |  |  |  |  | |  |  |  |  |  |  |  |  |  |  |  | | |
| Mean, STDEV, T-Values, P-Values | |  | | |  | | |  | |  | | |  |  |  |  | |  |  |  |  |  |  |  |  |  |  |  | | |
|  | |  | | |  | | |  | |  | | |  |  |  |  | |  |  |  |  |  |  |  |  |  |  |  | | |
|  | | **Sampel Asli (O)** | | | **Rata-rata Sampel (M)** | | | **Standar Deviasi (STDEV)** | | **T Statistik (| O/STDEV |)** | | | **P Values** |  |  |  | |  |  |  |  |  |  |  |  |  |  |  | | |
| **Variabel Laten 1 -> Variabel Laten 3 -> Variabel Laten 4** | | 0,027 | | | 0,028 | | | 0,036 | | 0,759 | | | **0,448** |  |  |  | |  |  |  |  |  |  |  |  |  |  |  | | |
| **Variabel Laten 2 -> Variabel Laten 3 -> Variabel Laten 4** | | -0,009 | | | -0,007 | | | 0,015 | | 0,602 | | | **0,547** |  |  |  | |  |  |  |  |  |  |  |  |  |  |  | | |
|  | |  | | |  | | |  | |  | | |  |  |  |  | |  |  |  |  |  |  |  |  |  |  |  | | |
| Keyakinan Interval | |  | | |  | | |  | |  | | |  |  |  |  | |  |  |  |  |  |  |  |  |  |  |  | | |
|  | |  | | |  | | |  | |  | | |  |  |  |  | |  |  |  |  |  |  |  |  |  |  |  | | |
|  | | **Sampel Asli (O)** | | | **Rata-rata Sampel (M)** | | | **2.5%** | | **97.5%** | | |  |  |  |  | |  |  |  |  |  |  |  |  |  |  |  | | |
| **Variabel Laten 1 -> Variabel Laten 3 -> Variabel Laten 4** | | 0,027 | | | 0,028 | | | -0,034 | | 0,107 | | |  |  |  |  | |  |  |  |  |  |  |  |  |  |  |  | | |
| **Variabel Laten 2 -> Variabel Laten 3 -> Variabel Laten 4** | | -0,009 | | | -0,007 | | | -0,039 | | 0,023 | | |  |  |  |  | |  |  |  |  |  |  |  |  |  |  |  | | |
|  | |  | | |  | | |  | |  | | |  |  |  |  | |  |  |  |  |  |  |  |  |  |  |  | | |
| Keyakinan Interval Bias-Dikoreksi | |  | | |  | | |  | |  | | |  |  |  |  | |  |  |  |  |  |  |  |  |  |  |  | | |
|  | |  | | |  | | |  | |  | | |  |  |  |  | |  |  |  |  |  |  |  |  |  |  |  | | |
|  | | **Sampel Asli (O)** | | | **Rata-rata Sampel (M)** | | | **Bias** | | **2.5%** | | | **97.5%** |  |  |  | |  |  |  |  |  |  |  |  |  |  |  | | |
| **Variabel Laten 1 -> Variabel Laten 3 -> Variabel Laten 4** | | 0,027 | | | 0,028 | | | 0,001 | | -0,031 | | | 0,116 |  |  |  | |  |  |  |  |  |  |  |  |  |  |  | | |
| **Variabel Laten 2 -> Variabel Laten 3 -> Variabel Laten 4** | | -0,009 | | | -0,007 | | | 0,002 | | -0,053 | | | 0,014 |  |  |  | |  |  |  |  |  |  |  |  |  |  |  | | |
|  | | |  | | | |  | | | |  | | | | | |  | | | | | | | | | | | |  | | | | | | | |  | |  | | |  | |  | | |  | | |  | | |  | |  | | |  | |  | | |  | |  | | |  | |  | |

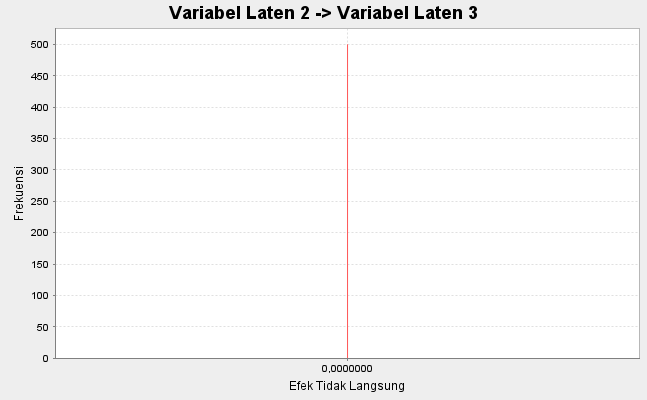


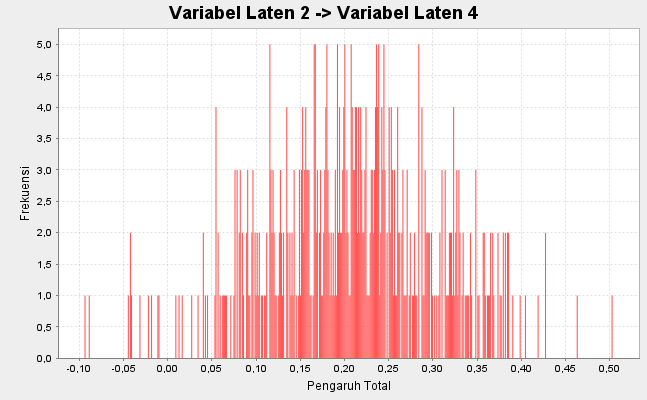


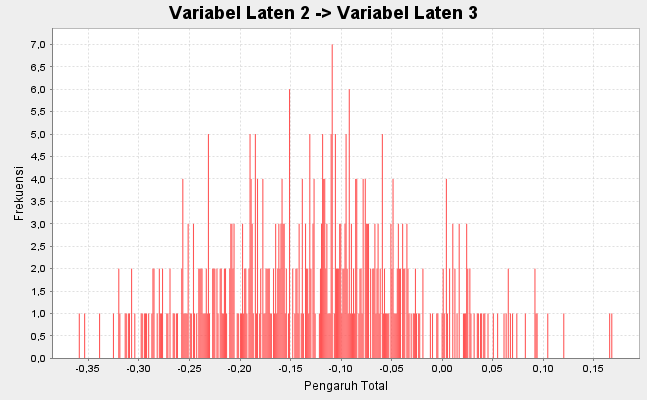


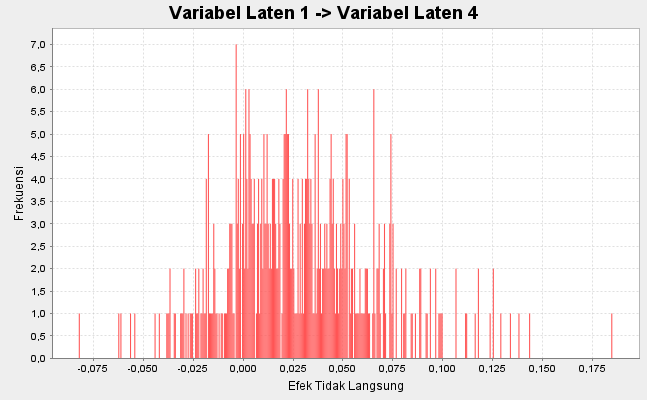


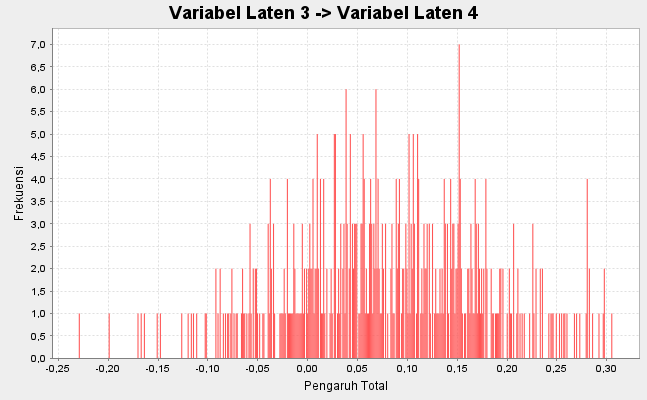


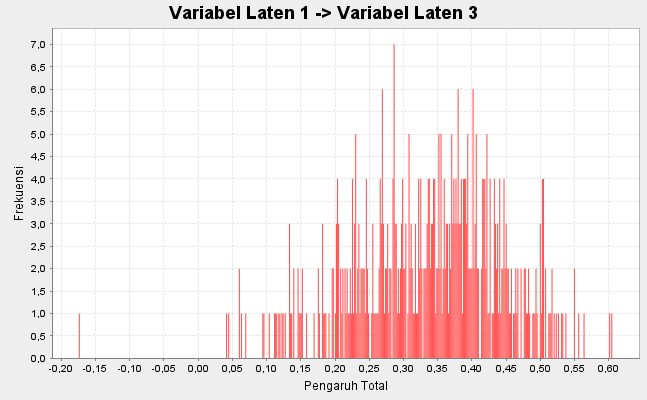


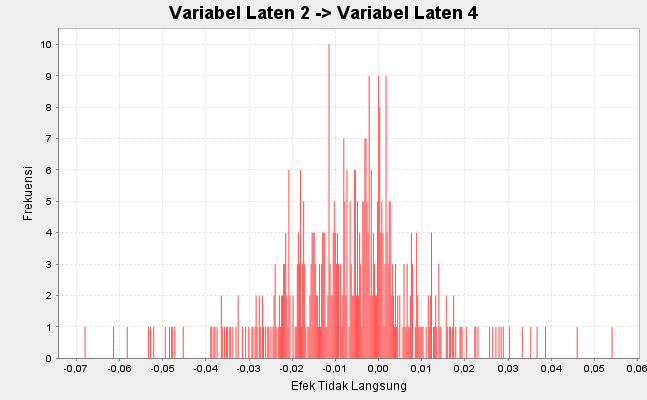


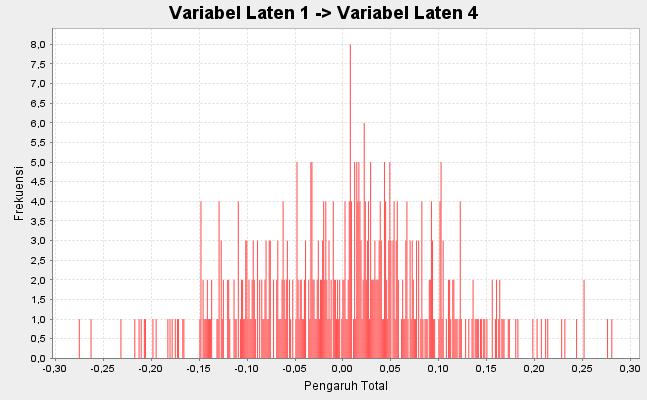


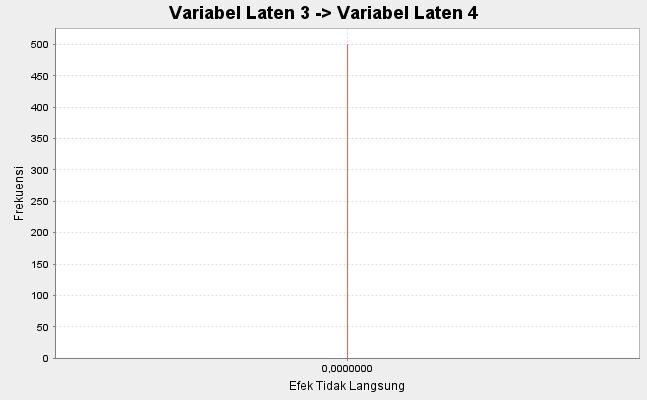












*Lampiran IV*

Tabulasi Kuesioner





