### **BAB VI**

### **PENUTUP**

## **6.1 Simpulan**

Berdasarkan analisis data dan pembahasan yang telah dilakukan, maka dapat diambil simpulan sebagai berikut :

1. *Dynamic service capability* berpengaruh terhadap *technological capabilities* pegawai Dinas SosialProgram Keluarga Harapan (PKH) kabupaten Pamekasan
2. *Service dominant orientation* tidak berpengaruh terhadap *technological capabilities* pada pegawai Dinas Sosial Program Keluarga Harapan (PKH) kabupaten Pamekasan
3. *Dynamic service capability* tidak berpengaruh terhadap kinerja pegawai Dinas Sosial Program Keluarga Harapan (PKH) kabupaten Pamekasan.
4. *Service dominant orientation* berpengaruh terhadap kinerja pegawai Dinas Sosial Program Keluarga Harapan (PKH) kabupaten Pamekasan.
5. *Technological capabilities* tidak berpengaruh terhadap kinerja pegawai Dinas Sosial Program Keluarga Harapan (PKH) kabupaten Pamekasan.

## **6.2 Saran**

Untuk hipotesis atau hasil penelitian yang tidak berpengaruh dapat dilakukan penelitian lebih lanjut dengan menambahkan variabel intervening atau variabel moderating yang dimasukkan untuk pengembangan atau mengembangkan ilmu yang tidak hanya untuk menemukan fenomena dilapangan.

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