

Letter Of Acceptance

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Date: December 9th 2025

Dear Mr/Mrs : Aghnia Layalia, Ulfi Pristiana, Estik Hari Prastiwi

From : Universitas 17 Agustus 1945 Surabaya

Warm Greetings!

It is a great pleasure to inform you that, after the peer review process, your article :

“An Evaluation of Service Quality at Laskar Buah Bojonegoro Using the Retail Service Quality Scale (RSQS) and Importance-Performance Analysis (IPA) Methods”

has been **ACCEPTED** and considered for publication in **ePaper Bisnis : International Journal of Entrepreneurship and Management** (<https://international.arimbi.or.id/index.php/ePaperBisnis>)

in **Volume 2, Number 4, December 2025 Regular Issue.**

Thank you for submitting your work to this journal. We hope you submit your articles in the future.

Warmest regards,

Editor in chief

International Journal of Management and Strategic Business Leadership



Dr. Krisnawati Setyaningrum Nugraheni, S.TP., M.M

PAPER EVALUATION SHEET

Author : Aghnia Layalia, Ulfi Pristiana, Estik Hari Prastiwi
Article Code : EPaperBisnis- 624
Title : “An Evaluation of Service Quality at Laskar Buah Bojonegoro Using the Retail Service Quality Scale (RSQS) and Im-portance-Performance Analysis (IPA) Methods”

A EVALUATION OBJECT

No.	Description	Comment
1.	Representativeness of the content of the article	Title The content is relevant to the title.
2.	Reflection of the content of the article in Abstract,	Problem, methods and results represented,
3.	Scope of Research in Keywords	Good
4.	Clarity of research methodology	Good
5.	Presentation and interpretation Data	Good
6.	Use of Tables and Image	Good
7.	Relevance of Discussion/Analysis with Research Results	Good
8.	Relevance of References	Good
9.	Contribution to Science knowledge	Good
10.	Systematic Writing	Good
11.	Use of Language	Good

B. REVIEWER DECISION

- Articles can be published directly [.....]
- Articles can be published with minor revisions [√]
- Articles can be published with many revisions [....]
- Please return the article to us for re-evaluation after revision [....]
- The article is not suitable for publication based on the reasons above [....]