

## DAFTAR PUSTAKA

- Abdurrahman, Nana Herdiana, 2018, The Effect of Interpersonal Communication Skills and Work Motivation on Performance of Marketing Employee. *International Journal of Engineering & Technology*. 7 (2.29) (
- Ahmad, Syarwani & Harapan, Edi, 2014, *Komunikasi antar pribadi*. Jakarta: PT Raja
- Al-Madi, Faisal N, Husam Assal, Faiz Shrafat, Dia Zeglat, 2017, *The Impact of Employee Motivation on Organizational Commitment*. *European Journal of Business and Management*. ISSN 2222-1905 (Paper) ISSN 2222-2839 (Online). Vol.9, No.15, 2017.
- Alwi, Syafaruddin, 2017, *Manajemen Sumber Daya Manusia, Strategi Keunggulan Kompetitif*. Yogyakarta: Badan Penerbit Fakultas Ekonomi.
- Amstrong, Michael, 2014, *A Handbook of Human Resources Management Practice*. 13th edition. Philadelphia: Kogan Page.
- Angga, D, 2017, *Kualitas Pegawai Negeri masih rendah*. Sindo News. Diakses dari <https://nasional.sindonews.com/read/1264966/15/kualitas-pegawai-negeri-masih-rendah-1513053785>.
- Anoraga, P, 2014, *Psikologi Kerja*. Jakarta: Rineka Cipta.
- Arni, Muhammad, 2017, *Komunikasi Organisasi*. Jakarta: Prenadaedia Group.
- As'ad, Moh, 2013, *Psikologi Industri, Seri Ilmu Sumber Daya Manusia*, Jakarta: Liberty
- Awaludin Ishak, La Ode Bahana Adam, Sri Wiyati Mahrani, 2016, *The Effect of Job Satisfaction, Integrity and Motivation on Performance*. *The International Journal of Engineering and Science (IJES)*. Volume 5 Issue 1 Pages PP -47-52 ISSN (e): 2319 – 1813 ISSN (p): 2319 – 1805
- Bakan, Ismail, Tuba Buyukbese, Burcu Ersahan and Buket Seze, 2014, *Effects of Job Satisfaction on Job Performance and Occupational Commitment*, *International Journal of Management & Information Technology*. Vol. 9, No. 1
- Barnlund, DC, 1968, *Interpersonal Communication Survey and Studies*. Boston: Houghton Mifflin Co
- Bathaw, R., & Grant, E. S, 1994, *Exploring the Distinctive Nature of Work Commitments: Their Relationship with Personal Characteristics, Job Performance, and Propensity to Leave*. *Journal of Personal Selling and Sales Management*, 14, 41 - 56.

- Beal, Carole R., Ronald H. Stevens, 2007, *Student Motivation and Performance in Scientific Problem Solving Simulations. Proceedings of 2007 conference on Artificial Intelligence in Education*. IOS Press Amsterdam. pp. 539- 541.
- Beena, Muhammad Thamrin; Ida Aju Brahmasari dan Riyadi Nugroho, 2017, *The Effect of Job Enrichment, Self Efficacy and Organizational Commitment on Job Satisfaction and Performance of Civil Servants of Departmen of Health, Sinjai Regency, South Sulawesi Province*. International Journal of Business and Management Invention
- Bernardin, H. John dan Russel, 2013, *Human Resource Management an Experimental approach*. Singapore: McGraw Hill
- Bohlander, George., and Snell, Scott, 2016, *Principles of Human Resource. Management*, 15th ed. Mason, OH: South Western – Cengage Learning
- Boxall, P., dan Purcell, J, 2016, *Strategy and Human Resource Management*. Basingsoke: Palgrave Macmillan.
- Buchanan, J.B.O. and Boswell, W.R, 2002, *The Role of Employee Loyalty and Formality in Voicing Discontent*, Journal of Applied Psychology. Vol. 87: 1167 - 1174.
- Carvalho, Adelina da Cruz, I Gede Riana, and Augusto de C. Soares, 2020, *Motivation on Job Satisfaction and Employee Performance*. International Research Journal of Management, IT & Social Sciences. Vol. 7 No. 5, September 2020, pages: 13-23. ISSN: 2395-7492
- Chalistya, Yuka Agustin, 2019, *The Effect of Personality and Integrity to Affective Organizational Commitment*. International Journal of Engineering Technologies and Management Research. ISSN: 2454-1907. DOI: 10.5281/zenodo.2563245
- Chen, H.F. and Hong, C.W, 2005, *The Impacts of Compensation Equity and Empowerment on Organizational Commitment*
- Chukwuma, E.M., & Obiefuna, O, 2014, *Effect of Motivation on Employee Productivity: A Study of Manufacturing Companies in Nnewi*. Journal of Managerial Studies and Research 2 (7).
- Cloud, H, 2007, *Integritas: Keberanian Memenuhi Tuntutan Kenyataan*. Jakarta: Gramedia.
- Cong, Nguyen Nhat, Dung Nguyen Van, 2013, *Effects of Motivation and Job satisfaction on Employees' Performance at Petrovietnam Nghe an Construction Joints Stock Corporation (PVNC)*. International Journal of Business and Social Science. Vol. 4, No. 6. pp.212-217.
- Darmawan, Didit, 2013, *Prinsip-Prinsip Perilaku Organisasi*. Surabaya: Pena Semesta

- Davis, L. Anne & Rothstein, R. Hannah, 2006, *The Effects of the Perceived Behavioral Integrity of Managers on Employee Attitudes: A Meta-Analysis*. Journal of Business Ethics 67 (4):407 - 419.  
<http://philpapers.org/rec/DAVTEO-5>
- Davis, Keith, 2017, *Perilaku Dalam Organisasi*. Jakarta: Erlangga.
- Dessler, Gary, 2017, *Manajemen Sumber Daya Manusia*. Jakarta: Salemba Empat.
- DeVito, Joseph A, 2013, *The Interpersonal Communication Book* 13th Edition. United States of America: Pearson Education, Inc.
- EK, Kiruja. Elegwa Mukuru, 2013, *Effect of Motivation on Employee Performance in Public Middle Level Technical Training Institutions in Kenya*. International Journal of Advances in Management and Economics. Vol. 2, No. 4. pp. 73-82.
- Ferdeli, Zuhri, Wagiarto Husein and Lukman Hakim, 2020, *Effect of Employee Empowerment and Integrity on Company Performance Through Organizational Commitments as a Mediation*, IAR Journal of Humanities and Social Science, ISSN Print: 2708-6259
- Variables On Pt. TGI Company
- Fiske, John, 2016, *Pengantar Ilmu Komunikasi*. Jakarta: PT Rajagrafindo Persada
- Gea, Antonius, 2016, *Personal Integrity and Leadership*, Journal Humaniora Vol.7 No.3, 2016.
- George, J.M. dan Jones, G.R, 2012, *Understanding and Managing Organizational Behavior*. 4th Edition. New Jersey: Upper Saddle River.
- Gharaibeh, Shehadeh M.A.AL and Nazem M.M. Malkawi, 2013, *The Impact of Management Information Systems on the Performance of Governmental Organizations- Study at Jordanian Ministry of Planning*. International Journal of Business and Social Science. Vol. 4 No. 17 [Special Issue – December 2013]
- Ghofar, Abdul, 2018, *The Effect of Interpersonal Communication, Self-Engagement and Organizational Commitment Toward the Employee Performance*. International Journal of Human Capital Management. E-ISSN 2580-9164 Vol. 2, No.2, December 2018, p 30-44
- Ghorbanpour, Zahra, Hasan Dehghan Dehnavi, Forough Heyrani, 2014, *Investigating the Effect of Organization Commitment on Performance of Auditors in the Community of Certified Accountants*, Interdisciplinary Journal of Contemporary Research in Business, Februari Vol.5 no.1
- Ghozali, Imam, 2018, *Aplikasi Analisis Multivariate Dengan Program SPSS*. Semarang: Badan Penerbit Universitas Diponegoro

- Gibson, M, 2008, *Manajemen Sumber Daya Manusia*. Cetakan ke dua. Jakarta: Erlangga.
- Gibson, 2017, *Organization, Behavior, Structure & Process*. edition 10. Boston. USA.
- Gomes, Faustino Cardoso, 2013, *Manajemen Sumber Daya Manusia*. Yogyakarta: Andi.
- Gorda, AAN. Eddy Supriyadinata, Ni Putu Nina Eka Lestari, dan Made Kembar Sri Budhi, 2016, *Organizational Communication, Career Pattern, Achievement Motivation, Organizational Commitment and Employee Performance A Case Study at Department of Cooperatives, Small and Medium Enterprises, Industry and Trade, Klungkung Regency, Bali, Indonesia*. International Journal of Economics, Commerce and Management, United Kingdom Vol. IV, Issue 4, April 2016, Licensed under Creative Common Page 517, <http://ijecm.co.uk/> ISSN 2348 0386
- Greenberg and Baron, 2013, *Behavior in organizations understanding and managing the human side of work*. New Jersey: Prentice-Hall International
- G.R. Terry, 2016, *Manajemen Sumber Daya Manusia*. Edisi Pertama. Cetakan Pertama. Jakarta: Penerbit Kencana
- Hair et al, 2017, *A Primer on Partial Least Squares Structural Equation Modeling (PLS-SEM) 2<sup>th</sup> Edition*. Los Angeles, London, New Delhi, Singapore, Washington DC, Melbourne: SAGE
- Hamali, Arif Yusuf, 2016, *Pemahaman Sumber Daya Manusia*. Yogyakarta: Center for Academic Publishing Service
- Handoko, T. Hani, 2016, *Manajemen Personalia dan Sumber Daya Manusia*. Yogyakarta: BPFE
- Harmaily, B, 2019, *Analisis Pengaruh Kompetensi, Integritas Dan Budaya Organisasi Terhadap Kinerja Pegawai Dengan Kepuasan Kerja Sebagai Variabel Perantara (Studi pada Kantor Wilayah Direktorat Jenderal Pajak Kalimantan Barat)*. Jurnal Manajemen dan Bisnis. Vol 7, No 1 (2019)
- Hasibuan, Malayu S.P, 2017, *Manajemen Sumber Daya Manusia*. Edisi Revisi. Jakarta: Bumi Aksara
- Hee, Ong Choon, Delanie Ang Hui Qin, Tan Owee Kowang, Maizaitulaidawati Md Husin, Lim Lee Ping, 2019, *Exploring the Impact of Communication on Employee Performance*, International Journal of Recent Technology and Engineering (IJRTE) ISSN: 2277-3878, Volume-8 Issue-3S2, October 2019
- Hidayah, A. K, 2018, *The Influence of Individual Characteristics, and Leadership, through Work Motivation and Job Satisfaction on Employee Performance of*

- East Kalimantan Forestry Agency Office*, International Journal of Accounting, Finance, and Economics, 1(1), 32-45.
- Hueryren Yeh, Dachuan Hong, 2012, *The Mediating Effect of Organizational Commitment on Leadership Type and Job Performance*. The Journal of Human Resource and Adult Learning, Vol. 8, Num. 2, Taiwan.
- Hybels, Sandra & Weaver II, Richard L, 2004, *Communicating Effectively*, Third Edition, New York: Mc.Graw Hill
- Ilyas, Yaslis, 2012, *Kinerja, Teori, Penilaian dan Penelitian*. Jakarta: Pusat Kajian Ekonomi Kesehatan FKM Universitas Indonesia.
- Imran Ukkas Dan Dirham Latif, 2017, *Pengaruh Iklim Organisasi Dan Komitmen Organisasi Terhadap Organizational Citizenship Behavior (OCB)*. Jurnal Equilibrium. ISSN 2089-2152. Vol. 06 No. 01 Februari.
- Irene, Marlinang CM, Akhmad Sodikin, Guswandi, 2018, *Effect of Self Efficacy and Integrity to Organizational Performance through Commitment Organization in PT Rekayasa Engineering Jakarta*. Scholars Journal of Economics, Business and Management (SJEBM). e-ISSN 2348-5302.
- Jansen, E.Near, 2001, *Fairness Perceptions as a Moderator in the Curvilinear Relationship between Job Demand, and Job Performance and Job Satisfaction*, Academy of Management Journal, Vol 44, No. 5, p 1039-1050.
- Jimoh, A.M, 2008, *Emotional Labour, Conscientiousness and Job Tenure as Predictors of Job Performance Among University Administrative Workers in Southwestern Nigerian*, International Journal of African & African American Studies. Vol.VII, No.2
- Johnson, D.W, 2000, *Reaching Out Interpersonal Effectiveness and Self-Actualization*. Englewood Cliffs: Prentice Hall
- Kakakhel, Shahid Jan, Asad Khan, Samina Gul, and Dr. Muhammad Jehangir, 2015, *Impact of Organizational Communication on Organization Commitment and Job Satisfaction: Assessing the Moderating role of Physical Work Environment*, Journal of Applied Environmental and Biological Sciences, ISSN: 2090-4274, 5(12)313-321, 2015
- Kanter, A, 2002, *Human Resource Management*. Terjemahan. Jakarta: Bratama Media
- Kasmir, 2018, *Manajemen Sumber Daya Manusia*. Cetakan ke-4. Depok: Rajawali Pers.
- Kuswati, Yeti, 2020, *The Effects of Motivation on Employees Performance in Organizations*, Budapest International Research and Critics Institute-Journal (BIRCI-Journal), Volume 3, No 2, May 2020, Page: 995-1002, e-ISSN: 2615-3076(Online), p-ISSN: 2615-1715(Print)

- Lasswell, Harold D, 1972, *The Structure and Function of Communication in Society*. dalam Wilbur Schramm (ed). *Mass Communications*. Urbana Chicago: University of Illinois Press,
- Lazer & Wikstrom, 1997, *Manajemen Personalia*, edisi ke enam. Jakarta: Erlangga
- Lewicki, Roy. J, 2012, *Negosiasi: Negotiation*. Diterjemahkan: M. Yusuf Hamdan. Jakarta: Salemba Humanika.
- Liliweri, Alo, 2014, *Sosiologi dan Komunikasi Organisasi*. Jakarta: PT Bumi Aksara.
- Lindawati, Rita Dwi, 2014, *The Effect of Interpersonal Communication and Job Stress on Organizational Commitment on Employee at Customs and Excise Training Center*, *Jurnal Manajemen Pendidikan*, p 878-887
- Loan, Le Thi Minh, 2020, *The Influence of Organizational Commitment on Employees' Job Performance: The Mediating Role of Job*, *Management Science Letters* 10 (2020) 3307–3312.
- Luthans, Fred, 2018, *Organizational Behavior*. New York: Mc Graw Hill Inc.
- Malhotra, N.K., & Dash, S, 2016, *Marketing Research an Applied Orientation (7th ed.)*. Chennai: Pearson India Education Services.
- Mangkunegara, Anwar Prabu, 2017, *Sumber Daya Manusia Perusahaan*. Cetakan kedua belas. Bandung: Remaja Rosdakarya
- Mathis, Jackson, John, L., Robert & H, 2016, *Human Resource Management* (edisi 10). Jakarta: Salemba Empat.
- Maslow, Abraham H, 2013, *Motivasi dan Kepribadian (Teori Motivasi dengan Pendekatan Hierarki Kebutuhan Manusia)*. Jakarta: PT. PBP
- Maxwell, John C, 2014, *Developing the Leader Within You*. Edisi Bahasa Indonesia. Cetakan pertama. Surabaya: PT. Menuju Insan Cemerlang
- Mecca, Andrew M., Smelser, Neil J., and Vasconcellos, John, 2014, *The Social Importance of Self-Esteem*. USA: University of California Press
- Mekta, Q. H & Siswanto, 2017, *Pengaruh Kepuasan Kerja Dan Komitmen Organisasi terhadap Kinerja Pegawai PT. Indra Kelana Yogyakarta*. *Jurnal Profita* Edisi 2
- Memari, Negin, Omid Mahdieh, Ahmad Barati Marnani, 2013, *The impact of Organizational Commitment on Employees Job Performance. "A study of Meli bank"*. *Interdisciplinary Journal of Contemporary Research in Business*. Vol 5, No 5
- Meyer, J. P. et al, 2002, *Affective, Continuance and Normative Commitment to the Organization: A Meta-Analysis of Antecedents, Correlates and Consequences*, *Journal of Vocational Behaviour*. Vol61, pp. 20-52.

- Miner, John. B, 2008, *Organizational Behavior: Performance and Productivity*, First Edition. New York: Random House, Inc.
- Moekijat, 2016, *Manajemen Sumber Daya Manusia*, Cetakan Kesembilan. CV. Mandar Maju, Bandung
- Neyshabor, and Alimohammadi, 2013, *Work Motivation and Organizational Commitment among Iranian Employees*, International Journal of Research in Organizational Behavior and Human Resource Management, 1(3), 1-12
- Nicotera, A.M, 1995, *Conflict and Organizations: Communicative Processes*. Albany, NY: State University of New York Press
- Niehaus, Richard J dan Price Karl F, 1995, *Bottom Line Results from Strategic Human Resource Planning*. New York: Springer Science- Business Media, LLC.
- Nofrion, 2016, *Komunikasi Pendidikan: Penerapan Teori dan Konsep Komunikasi dalam Pembelajaran*. Jakarta: Prenada Media
- Nofia, Desi, Yasri Yasri, dan Abror Abror, 2019, *The Effects of Interpersonal Communication and Organizational Commitment on Organizational Citizenship Behavior (at Agam District Government)*. Advances in Economics, Business and Management Research, volume 97. P 581-589
- Notoatmodjo, Soekidjo, 2017, *Metodelogi Penelitian Kesehatan*, Jakarta: PT Rineka Cipta.
- Nzewi, H.N., Augustine, A., Mohammed, I., dan Godson, O, 2018, *Physical Work Environment and Employee Performance in Selected Brewing Firms in Anambra State, Nigeria*. Journal of Good Governance and Sustainable Development in Africa (JGGSDA), 4(2), 131-145. Retrieved from ResearchGate.
- O'Brien and Marakas, 2010, *Management System Information*. New York: McGraw Hill
- Onyebuchi, Obiekwe, Obibhunun, Lucky, and Omah, Okechukwu, 2019, *Impact of Employee Job Satisfaction on Organizational Performance*, Academic Journal of Current Research. Vol.6, No.12; December-2019. ISSN (2343 – 403X); p –ISSN 3244 – 5621. Impact factor: 5.92
- Pace, R. Wayne, 2015, *Organizational Dynamism Unleashing Power in the Workforce*. London: Quorum Books.
- Pamela, A.O., & Oloko, 2015, *Effect of motivation on employee performance of commercial banks in kenya: A case study of Kenya Commercial Bank in Migori County*. Journal of Human Resource Studies 5 (2).
- Pasaribu, Fani Ratny, Syamsir, 2019, *The Influence of Employee Integrity on Employee Satisfaction in the Community Health Center in Padang*,

- Advances in Economics, Business and Management Research, *volume 12*. p121-129
- Peterson, C., & Seligman, M. E. P, 2004, *Character Strengths and Virtues: A Handbook and Classification*. New York, USA: Oxford University Press
- Porter, L.W, 1961, *A Study of Perceived Need Satisfaction in Bottom and Middle Management Job*. New York: International Text Book Company.
- Porter. L. W., R. M. Steers, R. T. Mowday, dan P. V. Boulian, 1974, *Organizational Commitment, Job Satisfaction, and Turn Over Among Psychiatric Tehnicians*, *Journal of Applied Psychology* 59. pp. 603-609.
- Purba, Charles Bohlen, Heru Prasetyo, 2020, *How Is the Impact of Employee Performance Influenced by Organizational Commitment, Integrity and Leadership*, *Academy of Entrepreneurship Journal*. Volume 26, Special Issue 4, 2020
- Purnama, Intan, Nyoto, dan Asmara Hendra Komara, 2019, *The Influence of Leadership Style, Work Motivation, and work Environment on job Satisfaction and Employee Organizational Commitment in Pelita Indonesia Pekanbaru College*. *Procuratio: Jurnal Ilmiah Manajemen*, e-ISSN 2580-3743 Vol 7. No. 2, Juni 2019 (222-237)
- Putra, M.H. & Wikansari, R, 2017, *Pengaruh Motivasi terhadap Performansi Kerja Karyawan*, *Jurnal Aplikasi Manajemen, Ekonomi, dan Bisnis*. 2(1).
- Putri, Della Ardira, dan Syamsir Syamsir, 2020, *Pengaruh Integritas Terhadap Kepuasan Kerja Aparatur Sipil Negara (ASN) di Kecamatan Lubuk Begalung Kota Padang*, *Jurnal Perspektif: Jurnal Kajian Sosiologi dan Pendidikan* Vol. 3 No. 1 Tahun 2020, ISSN. 2622-1748.
- Rachmawati, Ike Kusdyah, 2008, *Manajemen Sumber Daya Manusia*. Yogyakarta: ANDI.
- Rahim, Nurul Aisyah Awanis binti A, Khatijah binti Omar, Siti Nor Adawiyah Azzahra binti Kamaruddin, 2020, *Integrity and Employee Job Performance*, *Journal of Critical Reviews*. ISSN- 2394-5125 VOL 7, ISSUE 16, 2020
- Reardon, K. K, 1987, *Interpersonal Communication: Where Minds Meet*. Belmont, CA: Wadsworth.
- Rifai, Mohammad Husen, dan Agus Widodo Mardijuwono, 2020, *Relationship Between Auditor Integrity and Organizational Commitment to Fraud Prevention*, *Asian Journal of Accounting Research* Vol. 5 No. 2, 2020 pp. 315-325 Emerald Publishing Limited 2443-4175, DOI 10.1108/AJAR-02-2020-0011
- Rivai, Zainal, Veithzal, 2016, *Manajemen Sumber Daya Manusia untuk Perusahaan dari Teori ke Praktik*. Jakarta: PT Raja Grafindo Persada.

- Robbins, Stephen P. and Mary Coulter, 2016, *Manajemen*, Jilid 1 Edisi 13, Alih Bahasa: Bob Sabran Dan Devri Bardani P, Erlangga, Jakarta.
- Robbins, S.P dan Judge T.A, 2015, *Perilaku Organisasi*. Jakarta: Salemba Empat
- Robbins, S. P., Judge, T. A., & Vohra, N, 2017, *Organizational Behavior* (16th Eds.). Tamil Nadu: Pearson India Education Services Pvt. Ltd.
- Robert, & Bacal, 2016, *Performance Management*. Jakarta: Gramedia Pustaka Utama.
- Robescu, Ofelia, Alina-Georgiana, 2016, *The Effects of Motivation on Employees Performance in Organizations*, Valahian Journal of Economic Studies. Volume 0 (0), Issue 0, 2016
- Rogers. C, 1961, *On Becoming a Person: A Therapist's View of Psychotherapy*. London. Consta
- Rogers, Everret M., & D. Lawrence Kincaid, 1981, *Communication Networks. Toward a New Paradigm for Reseach*. New York: The Free Press
- Salleh, Suzila Mat, Ahmad Suffian Mohd Zahari, Nur Shafini Mohd Said, and Siti Rapidah Omar Ali, 2016, *The Influence of Work Motivation on Organizational Commitment in the Workplace*. Journal of Applied Environmental and Biological Sciences. ISSN: 2090-4274, 6(5S)139-143, 2016
- Salwa, Arfah, Yuwaldi Away, Mirza Tabrani, 2018, *Pengaruh Komitmen, Integritas Dan Kompetensi Terhadap Kinerja Pegawai Serta Dampaknya Pada Kinerja Komisi Independen Pemilihan (KIP) Aceh*, Jurnal Magister Manajemen ISSN 2302-0199 Fakultas Ekonomi dan Bisnis Unsyiah pp. 58-67 Volume 2, No. 1, Januari 2018 - 58
- Sánchez, D., Reyes, R., Sekeres, M. and Ortiz, J., 2013, *Satisfacción laboral y compromiso en las organizaciones de Rio Verde (Job satisfaction and commitment in Rio Verde's organizations)*, S.L.P. Revista de Psicología y Ciencias del Comportamiento de la U.A.C.J.S., 4(1), 59-76.
- Sani, Mad Khir Johari Abdullah, Mohd Zailan Endin, Mohamad Noorman Masrek, Noor Zaidi Sahid, Jamiah Baba and Yamin Kamis, 2016, *Integrity and Job Performance: The Experiences of Public Library Leaders*, Journal of Southeast Asian Research Vol. 2016(2016), Article ID 452256, 15 pages DOI: 10.5171/2016.452256
- Sanusi, Anwar, 2016, *Metodelogi Penelitian Bisnis*. Cetakan Keenam. Jakarta: Salemba Empat
- Sarwar, Shagufta, James Abugre, 2013, *The Influence of Rewards and Job Satisfaction on Employees in the Service Industry*, The Business & Management Review, Vol.3, No. 2. pp. 22-32

- Sastrohadiwiryo, 2013, *Manajemen Tenaga Kerja Indonesia*. Edisi. 2. Jakarta: Bumi Aksara
- Schlenker, Barry R., Miller, Marisa L., and Johnson, Ryan M, 2009, *Moral identity, integrity, and personal responsibility. Dalam Narvaez, Darcia & Lapsley, Dsaniel (penyunting). Personality, Identity, and Character*. London, UK: Cambridge University Press.
- Sendjaja, S. Djuarsa, 2011, *Pengantar Ilmu Komunikasi*. Jakarta: Universitas Terbuka.
- Siagian. Sondang P, 2016, *Manajemen Sumber Daya Manusia*. Jakarta: Bumi Aksara.
- Siburian, Tiur Asi, 2013, *The Effect of Interpersonal Communication, Organizational Culture, Job Satisfaction, and Achievement Motivation to Organizational Commitment of State High School Teacher in the District Humbang Hasundutan, North Sumatera, Indonesia*, International Journal of Humanities and Social Science. Vol. 3 No. 12 [Special Issue – June 2013]
- Simamora, Henry, 2015, *Manajemen Sumber Daya Manusia*. Yogyakarta: STIEY
- Simanjuntak, Payaman J., 2011, *Manajemen Evaluasi Kinerja*. Edisi 3. Jakarta: Fakultas UI
- Sinambela, L. P., 2016, *Manajemen Sumber Daya Manusia*. Jakarta: PT Bumi Aksara
- Siregar, Syofian, 2017, *Metode Penelitian Kuantitatif: Dilengkapi Perbandingan Perhitungan Manual & SPSS*, Edisi Pertama. Jakarta: Kencana
- Soekidjan, 2009, *Manajemen Sumber Daya Manusia*. Jakarta: Bumi Aksara.
- Somawardana, Sanduni, Vihangi Wijedasa, Thilini Gunaweera, Hansika Madhubhani, and Mano Weligodapola, 2019, *The Impact of Interpersonal Communication Skills on Job Satisfaction of Frontline Managers*, International Journal of Management and Applied Science, ISSN: 2394-7926. Volume-5, Issue-12, Dec.-2019
- Sopiah, 2014, *Perilaku Organisasi*, Yogyakarta: Andi Offset
- Steers, R. M., and Porter, L. W, 2000, *Motivation and Work Behavior*, 3rd ad. Singapore: Mc Graw-Hill
- Subejo, Troena Eka Anfan, Thoyib Armanu, Aisjah Siti, 2013, *The Effect of Organizational Commitment and Organization Identity Strength to Citizenship Behaviour (OCB) Impact on Fire Department and Disaster Employee Performance*. IOSR Journal of Business and Management.
- Sugiyono, 2017, *Metode Penelitian Kuantitatif, Kualitatif, dan R&D*. Bandung: Alfabeta, CV.

- Suhartini, Ratu Dea Mada Badriyah, dan Ade Nahdiatul Hasanah, 2020, *How Interpersonal Communication and Physical Work Environment Affect the Employee' Performance at Quality Control Division of PT. Bangun Beton*, *Primanomis: Jurnal Ekonomi dan Bisnis*-Vol.18. No.1 (2020)
- Suharto, Suyanto, dan Nedi Hendri, 2019, *The Impact of Organizational Commitment on Job Performance*. *International Journal of Economics and Business Administration*. Volume VII, Issue 2, 2019. pp. 189-206
- Sukmana, D. T, 2018, *Pengaruh Kepemimpinan dan Integritas terhadap Kinerja Anggota Polisi melalui Kepuasan Kerja sebagai Variabel Intervening*. *Jurnal Riset Ekonomi dan Bisnis*, 128-141
- Supattra, B., 2007. *The Influence of Management Information System and Information Technology on Management Performance and Satisfaction*, 7 th Global Conference on Business and Economics.
- Sutardji, 2016, *Perencanaan Dan Pengembangan Sumber Daya Manusia*. Edisi Pertama. Yogyakarta; Dee Publish.
- Sutrisno, Edy, 2016, *Manajemen Sumber Daya Manusia*. Jakarta: Kencana Prenada Media Group.
- Syaekhu, Ahmad, 2018, *Effect of Personality and Interpersonal Communication on Organizational Commitment*, *Jurnal Ilmiah Ilmu Administrasi Publik: Jurnal Pemikiran dan Penelitian Administrasi Publik*. 5-Volume 8 Nomor 1 Januari – Juni 2018. Hal 61-68 p-ISSN: 2086-6364, e-ISSN: 2549-7499
- Tyas, Yayuk Indah Wahyuning, Ngatimun, Tri Bangkit Sutrisno, 2016, *Pengaruh Gaya Kepemimpinan dan Motivasi Kerja terhadap Kepuasan Kerja Pegawai Badan Lingkungan Hidup (BLH) Kota Probolinggo*. *Prosiding Seminar Nasional*. ISBN 978-602-60569-2-4
- Umar, Husein, 2014, *Metode Riset Bisnis*. Jakarta: PT Gramedia Pustaka Utama
- Wahyuni, Setia, Suparno Eko Widodo, dan Rita Retnowati, 2016, *The Relationship of Interpersonal Communication, Working Motivation and Transformational Leadership to Teachers' Job Satisfaction*. *International Journal of Managerial Studies and Research (IJMSR)*. Volume 4, Issue 8, August 2016, PP 89-93. ISSN 2349-0330 (Print) & ISSN 2349-0349 (Online)
- Walpole, Ronald E., Raymond H. Myers, Shaton L. Myers, & Keying Ye, 2012, *Probability & Statistics for Engineers & Scientists 9th Edition*. Boston: Pearson Education, Inc.
- Welch, Jack, 2005, *Winning*. New York: Harper Collins Publishers.
- Westover, Jonathan H, 2014, *Strategic Human Resource Management*. USA: HCI press

- Wexley & Yukl, 2012, *Perilaku Organisasi dan Psikologi Personalia*. Rineka: Jakarta
- Wijaya, Andi, Agustin HP, 2019, *The Effect of Discipline, Motivation and Satisfaction on Employee Performance in Hotels*, ABM: International Journal of Administration, Business and Management, Vol. 1 No. 1 November 2019, ISSN 2746-2439
- Wilton, N, 2016, *An Introduction to Human Resource Management*. London: SAGE edge
- Wood, J.T, 2012, *Komunikasi Teori dan Praktik*. Jakarta: Salemba Humanika
- Wood, Julia T., 2016, *Interpersonal Communication: Everyday Encounters* Eight Ed. Canada: Cengage Learning.
- Yang, Feng-Hua, You-Shiun Tsai dan Wei-Shun Liao, 2014, *Examining the Mechanisms Linking Behavioral Integrity and Affective Commitment: The Mediating Role of Charismatic Leadership*, The International Journal of Organizational Innovation, Vol 6 Num 3
- Zahra, E, 2011, *Pengaruh Integritas, Kompetensi dan Loyalitas Kepemimpinan terhadap Kepercayaan Para Bawahan di SBU Perkapalan PT. Pusri Palembang*, Jurnal Ilmiah Orasi Bisnis. ISSN: 2085-1375. Edisi Ke-VI. Staf Pengajar Jurusan Administrasi Niaga. Politeknik Negeri Sriwijaya.