


## Lampiran




**UNIVERSITAS 17 AGUSTUS 1945 (UNTAG) SURABAYA**  
**FAKULTAS EKONOMI DAN BISNIS**

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**SEMESTER**  
~~Genap~~ / Genap  
 2020 / 2021

**SEMESTER**  
~~Genap~~ / Genap  
 2020 / 2021

**KARTU BIMBINGAN SKRIPSI**



**Nama Mahasiswa / NBI :** ALDIS ZAHIRAH AGATHA / 1221900314

**Nama Pembimbing :** DR. SLAMET RIJADI, M.Si, AK, CA

**Judul Skripsi :** Pengaruh Indeks Kepuasan Masyarakat Terhadap Reaksi Andapafani Pada RS BLUD Tahun 2019-2020 (Studi Kasus pada Rumah Sakit PBM Surabaya)

**Mulai Program Skripsi :** Semester 8 Th. Ak. 2019 **Selesai Bimbingan Tanggal** 28 Juni 2021

No.	HARI / TANGGAL	KONSENTRASI		PARAF
		BAB / HAL	KETERANGAN REVISI	
			Konometri awal	Sh
			awal Ace	Sh
			Single proposal	Sh
	07/02/21	proposal	proposal Ace	Sh
		Bab 1	Revisi masalah → Ririn	Sh
	10/06/21	Bab 2	Kerangka masalah → Ace	Sh
		Bab 3	Metode penelitian → Revisi	Sh
	14/06/21	Bab 3	Ace	Sh
		Bab 4	penelitian → Revisi dan masalah	Sh
	24/06/21	Bab 5	Ririn	Sh
	28/06/21	Bab 4 & 5	Ace	Sh

Surabaya, 28-06-2021

*[Signature]*

( Nama dan tanda-tangan Pembimbing )

Perpanjangan I \_\_\_\_\_

Semester \_\_\_\_\_

Th. Ak. \_\_\_\_\_

Paraf Kajar \_\_\_\_\_

### Hasil NRR dan Realisasi Pendapatan

		Persyaratan Pelayanan	Waktu Pelayanan	Biaya / Tarif	<u>Kompetensi Pelaksana</u>	Perilaku Pelaksana	Sarana dan Prasarana	Realisasi Pendapatan
2017	Rawat Inap	0.40	0.21	0.22	0.43	0.23	0.45	55.19
	Rawat Jalan	0.20	0.23	0.23	0.26	0.24	0.23	55.19
2018	Rawat Inap	0.35	0.35	0.35	0.34	0.36	0.35	48.28
	Rawat Jalan	0.36	0.37	0.35	0.35	0.36	0.35	48.28
2019	Rawat Inap	0.35	0.35	0.36	0.35	0.35	0.35	30.08
	Rawat Jalan	0.31	0.36	0.35	0.33	0.36	0.36	30.08
2020	Rawat Inap	0.35	0.37	0.36	0.4	0.37	0.38	69.97
	Rawat Jalan	0.36	0.37	0.36	0.41	0.37	0.39	69.97

## Hasil Uji Hipotesis Menggunakan SPSS

Warning # 849 in column 23. Text: in\_ID  
 The LOCALE subcommand of the SET command has an invalid parameter. It could not be mapped to a valid backend locale.

```
REGRESSION
/MISSING LISTWISE
/STATISTICS COEFF OUTS R ANOVA
/CRITERIA=PIN(.05) POUT(.10)
/NOORIGIN
/DEPENDENT Y
/METHOD=ENTER X1 X2 X3 X4 X5 X6.
```

### Regression

		Notes
Output Created		12-JUL-2021 13:07:12
Comments		
Input	Active Dataset	DataSet0
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data File	8
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics are based on cases with no missing values for any variable used.
Syntax		REGRESSION
		/MISSING LISTWISE
		/STATISTICS COEFF OUTS R ANOVA
		/CRITERIA=PIN(.05) POUT(.10)
		/NOORIGIN
	/DEPENDENT Y	
	/METHOD=ENTER X1 X2 X3 X4 X5 X6.	
Resources	Processor Time	00:00:00,02
	Elapsed Time	00:00:00,04
	Memory Required	3076 bytes
	Additional Memory Required for Residual Plots	0 bytes

[DataSet0]

**Variables Entered/Removed<sup>a</sup>**

Model	Variables Entered	Variables Removed	Method
1	Sarana dan Prasarana, Waktu Pelayanan, Kompetensi Pelaksana, Persyaratan Pelayanan, Biaya / Tarif, Perilaku Pelaksana <sup>b</sup>	.	Enter

a. Dependent Variable: Realisasi Pendapatan

b. All requested variables entered.

**Model Summary**

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	1,000 <sup>a</sup>	,999	,995	1,04256

a. Predictors: (Constant), Sarana dan Prasarana, Waktu Pelayanan, Kompetensi Pelaksana, Persyaratan Pelayanan, Biaya / Tarif, Perilaku Pelaksana

**ANOVA<sup>a</sup>**

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	1643,721	6	273,954	252,043	,048 <sup>b</sup>
	Residual	1,087	1	1,087		
	Total	1644,808	7			

a. Dependent Variable: Realisasi Pendapatan

b. Predictors: (Constant), Sarana dan Prasarana, Waktu Pelayanan, Kompetensi Pelaksana, Persyaratan Pelayanan, Biaya / Tarif, Perilaku Pelaksana

**Coefficients<sup>a</sup>**

Model		Unstandardized Coefficients		Standardized Coefficients	t
		B	Std. Error	Beta	
1	(Constant)	-18,006	4,099		-4,392
	Persyaratan Pelayanan	37,012	22,092	,144	1,675
	Waktu Pelayanan	-372,229	74,955	-1,610	-4,966
	Biaya / Tarif	-1066,586	61,081	-4,204	-17,462
	Kompetensi Pelaksana	704,454	22,065	2,486	31,926
	Perilaku Pelaksana	1459,464	102,147	5,621	14,288
	Sarana dan Prasarana	-594,253	27,411	-2,388	-21,679

**Coefficients<sup>a</sup>**

Model		Sig.
1	(Constant)	,143
	Persyaratan Pelayanan	,343
	Waktu Pelayanan	,127
	Biaya / Tarif	,036
	Kompetensi Pelaksana	,020
	Perilaku Pelaksana	,044
	Sarana dan Prasarana	,029

a. Dependent Variable: Realisasi Pendapatan

### Hasil Uji Turnitin

#### PENGARUH INDEKS KEPUASAN MASYARAKAT TERHADAP REALISASI PENDAPATAN PADA RS BLUD TAHUN 2017 - 2020 (STUDI KASUS PADA RUMAH SAKIT PARU SURABAYA)

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